

# Unit GC10: Knowledge of managing conflict situations within a policing context

## CANDIDATE EVIDENCE CHECKLIST

CENTRE NUMBER:	CANDIDATE NAME:		
ASSESSMENT REQUIREMENT		Portfolio reference	Date completed
a) Know the legislation and other relevant guidance related to managing conflict (Assessment criteria 1.1, 1.2, 1.3,1.4)	Identify <b>TWO</b> relevant pieces of legislation		
	<b>ONE</b> description of the application of legislation, <b>ONE</b> description of the application of national guidelines and <b>ONE</b> description of personal responsibility that relates to managing conflict. This must include: <ul style="list-style-type: none"> <li>• Levels of training</li> <li>• Duty of care</li> </ul>		
	<b>ONE</b> explanation of the importance of adherence to national guidelines when working with children and young people in a conflict situation		
	<b>ONE</b> explanation of the importance of documenting subject behaviours and <b>ONE</b> description of any resulting actions taken in a conflict situation		
b) Understand how to apply conflict management skills and techniques. (Assessment criteria 2.1, 2.2, 2.3)	<b>ONE</b> description of how to apply conflict management skills and techniques.  The description must include: <ul style="list-style-type: none"> <li>• How to gather information to make a threat assessment.</li> <li>• How to apply <b>THREE</b> appropriate tactical options.</li> <li>• <b>ONE</b> example of when it is appropriate to request assistance, back up or support</li> </ul>		

	<p><b>ONE</b> description of how to communicate with individuals in a conflict situation.</p> <p>This description must include:</p> <ul style="list-style-type: none"> <li>• How to show respect for the individual, their property and rights</li> <li>• Does not discriminate</li> <li>• Is appropriate for the individual</li> <li>• How to use and understand non verbal communication</li> <li>• Uses communication techniques that signal non aggression</li> <li>• How to use a range of communication methods</li> </ul>		
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I confirm that the evidence provided is a result of my own work.

Signature of candidate: \_\_\_\_\_

Date: \_\_\_\_\_

I confirm that the candidate has met all of the assessment requirements for this unit.

Signature of Assessor: \_\_\_\_\_

Name (block capitals): \_\_\_\_\_

Date: \_\_\_\_\_