

Thursday 24 January 2013 – Afternoon

LEVEL 1/2 CAMBRIDGE NATIONALS IN HEALTH AND SOCIAL CARE

R021/01 Essential Values of Care for Use with Individuals in Care Settings

Candidates answer on the Question Paper.

OCR supplied materials:
None

Other materials required:
None

Duration: 1 hour



Candidate forename		Candidate surname	
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Centre number							Candidate number				
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INSTRUCTIONS TO CANDIDATES

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. If additional space is required, you should use the lined pages at the end of this booklet. The question number(s) must be clearly shown.
- Do **not** write in the bar codes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **60**.
- This document consists of **12** pages. Any blank pages are indicated.

SECTION A

1 Woodbridge is a residential care home for older adults. Some of the residents have dementia. Recently one of the residents with dementia was found confused and alone in a nearby park. The staff at Woodbridge try to balance the rights of all residents with the need for safety.

(a) Identify **two** security measures that could be put into place at Woodbridge.

1

2

[2]

(b) Describe how each of these security measures could help to protect the residents.

1

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.....

2

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[4]

(c) Identify **three** rights of individuals at Woodbridge.

1

2

3

[3]

(d) Describe **two** ways effective communication could be used by staff at Woodbridge to support the rights of residents.

1

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2

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[4]

2 Sally, aged 3 years, has just started at Smiley Faces Nursery School. Until now she has been cared for at home with limited social contact with other children. She is very distressed when her father leaves her at the nursery each morning.

(a) Describe how each of the values of care below could be applied by staff at Smiley Faces to help Sally.

Working in partnership with parents

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Encouraging children's learning and development

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[4]

7
SECTION B

4 (a) Three terms used in health, social care and early years settings are:

abuse

discrimination

empower

Complete the table to match each term with the example given. Use each term once only.

Example	Term
An older adult is turned down for a job because of their age	
A patient is given a choice of treatment	
A child is smacked by a nursery worker	

[3]

(b) Legislation is relevant to different groups of people. An example is given in the table.

Complete the table below to identify **three** other groups of people.

<i>Example: Older adults</i>
1
2
3

[3]

ADDITIONAL ANSWER SPACE

If additional answer space is required, you should use the following lined page(s). The question number(s) must be clearly shown in the margins.

A large area of lined paper for writing answers. It features a vertical margin line on the left side and horizontal dotted lines for writing. The lines are evenly spaced and extend across the width of the page.

A large area of the page is reserved for writing, featuring a vertical solid line on the left side and horizontal dotted lines extending across the page.



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