



NEW PROCESS from 31 March 2014

ITQ Assessment Query Mailboxes for Scheme codes 03991-03999, 13995, 13996, and 13999

The current mailboxes are no longer in use.

If you have an assessment query about any of the ITQ units including units where CLAiT assessments are submitted for evidence, you can now contact vocational.qualifications@ocr.org.uk

In order to ensure that your query is dealt with effectively, please use one of the formats below for the subject line:

ITQ Level 1 query Unit 01

ITQ Level 2 query Unit 78

ITQ Level 3 query Unit 03

ITQ Level 1 query for CLAiT Level 1, Unit 4 paper 05/A

ITQ Level 2 query for CLAiT Plus, Unit 3 paper 09/10

Please note that these subject lines are for assessment queries only and cannot be used for the following:

- General enquiries e.g. advice about using e-claims or documentation queries
- As a checking service for full assignments or tutor worked copies
- Any query that has attachments
- Any query about units that have already been processed or certificated.

For these queries please continue to contact vocational.qualifications@ocr.org.uk or telephone 02476 851509