



Thursday 16 January 2014 – Morning

LEVEL 1/2 CAMBRIDGE NATIONALS IN HEALTH AND SOCIAL CARE

R021/01 Essential Values of Care for Use With Individuals In Care Settings

Duration: 1 hour

Candidates answer on the Question Paper.

OCR supplied materials:
None

Other materials required:
None



Candidate forename		Candidate surname	
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Centre number						Candidate number				
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INSTRUCTIONS TO CANDIDATES

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. If additional space is required, you should use the lined pages at the end of this booklet. The question number(s) must be clearly shown.
- Do **not** write in the bar codes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **60**.
- This document consists of **12** pages. Any blank pages are indicated.

SECTION A

Answer **all** questions.

1 Naz is a nursery manager. At the nursery there was a recent outbreak of norovirus (sickness and diarrhoea). There was also an occasion when one child was found unsupervised in the garden.

Naz has been asked to reduce the spread of infection and improve safety and security in the nursery.

(a) Complete the table below. Identify **two** methods of reducing the spread of infection. For each identify how this method would help reduce the spread of infection.

An example has been completed for you.

Method	How it reduces the spread of infection
Using tissues or disposable wipes to wipe children's noses	They can be used once and thrown away
1	
2	

[4]

One safety procedure that could be used in an early years setting is to make sure children are supervised at all times.

(b) Identify **two** other safety procedures that could be used in an early years setting such as a nursery.

1

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2

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[2]

(c) Identify **three** different security measures that could be used in an early years setting such as a nursery. Describe how each could protect individuals.

Security measure

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How this could protect individuals

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Security measure

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How this could protect individuals

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Security measure

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How this could protect individuals

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[6]

- 2 Progress House is a medical centre in a small town. Adia is a General Practitioner (GP) who works at the centre. The staff place great importance on respecting the rights of people who use the centre's services.

Care practitioners, such as Adia, need to support individuals to maintain their individual rights.

- (a) For each of the ways identified, give **one** example of the type of support that could be given in a health care setting such as a medical centre. For each type of support identify **how** this supports an individual to maintain their rights.

Using effective communication

Example

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How this supports an individual to maintain their rights

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Providing up to date information

Example

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How this supports an individual to maintain their rights

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Providing advocacy

Example

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How this supports an individual to maintain their rights

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[6]

- 3 James works in social services with families. He believes that all children should stay with their families wherever possible. The Children Act 2004 is a piece of legislation that impacts on his practice and conduct.

Identify **two** features of the Children Act 2004. For each feature describe how it impacts on care practitioners who work with children.

Feature 1

How this feature impacts on care practitioners

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Feature 2

How this feature impacts on care practitioners

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.....

.....

[6]

(b) The values of care should be applied in all health, social care and early years settings.

Identify **one** example of each type of setting.

A health care setting

A social care setting

An early years setting

[3]

(c) 'Encouraging children's learning and development' is an early years value of care.

Explain **two** ways an early years practitioner could apply this value of care in their daily work.

1

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2

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[4]

(d) 'Maintaining confidentiality' is one of the values of care. Describe possible emotional effects on an individual if their right to confidentiality is not applied.

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[4]

ADDITIONAL PAGE

If additional space is required, you should use the lined page below. The question number(s) must be clearly shown.

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