



## COMBINED QUALIFICATIONS IN APPRENTICESHIPS FOR:

- Business Administration
- Customer Service
- Management and Leadership

## CHECK OUT OUR PRACTICAL COMBINED QUALIFICATIONS:

Apprenticeships are a first-class way to start a career, using real work plus training to prepare an individual for their chosen career. At OCR, we collaborate and engage with innovators in both business and education to deliver professional qualifications so learners gain the valuable skills, aspirations and confidence needed for the working world ahead of them.

Working with businesses we have developed Apprenticeship qualifications in:

- **Business Administration**
- **Customer Service**
- **Management and Leadership.**

At both Level 2 and Level 3, these are combined qualifications (combining the knowledge and competence elements of the framework into a single qualification).

**Level 1 Combined Knowledge and Competence** is also available. Ideal to be used as a Traineeship or stepping stone onto an Apprenticeship qualification.

## EVEN MORE FLEXIBILITY ON NVQS TOO

At Levels 1-3, you can still select our NVQ (competence) and knowledge qualifications separately for your non-Apprenticeship learners.

We've also developed new NVQs at Level 4 and above. They are suitable for use in relevant Higher Apprenticeship frameworks and for your non-Apprenticeship learners.

Read more at [ocr.org.uk/apprenticeships](https://ocr.org.uk/apprenticeships)



## OUR SUPPORT FOR YOU TO HELP ENHANCE DELIVERY

We are committed to support you as much as we can with many FREE resources for you to choose.

- We've cut down on the assessment burden. All the units (both competence and knowledge) are verified
- All our centres have two visits a year from our External Verifiers – a great opportunity for you to make the most of their invaluable knowledge
- CPD events – book onto one of our popular Live online (webinar) or face-to-face events which are available for tutors/assessors
- Centre Handbooks
- Rules of Combination (RoC) Calculators – help you to make sure the learner achieves the required number of credits to meet the mandatory requirements
- Progress Tracker – downloadable tool to help you track the progress of multiple candidates on an ongoing basis
- Virtual College – Online learner training in association with Virtual College's Apprenticeship e-Academy
- Skills Guides – to help with teaching and delivery
- Customised Evidence Record Sheets – tracking sheets to signpost candidate's evidence within each portfolio
- Resources Link (for knowledge units) – an e-resource providing links to a variety of independent teaching and learning resources. Many are FREE.

We also have a dedicated in-house team who are there for you to answer any of your questions including a Customer Support team (who visit our centres), Regional Account Managers and Customer Contact Centre.



[ocr.org.uk/apprenticeships](http://ocr.org.uk/apprenticeships)

## FIND OUT MORE ABOUT OUR EXCITING RANGE OF QUALIFICATIONS TODAY

Get in touch with our Customer Contact Centre at  
[vocational.qualifications@ocr.org.uk](mailto:vocational.qualifications@ocr.org.uk) or on **02476 851509**.

It's open Monday to Friday between 8am and 5.30pm.

Please quote reference: **APP115** in the subject line or on your call.

Alternatively, you may prefer to check who your Regional Account Manager is at

[ocr.org.uk/regionalaccountmanagers](http://ocr.org.uk/regionalaccountmanagers)

and contact them directly.

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