

Qualification title:	OCR Level 2 Certificate in ICT Systems and Principles for Practitioners (PROCOM)
Qualification number:	600/1389/8 Credit value: 24
An overview of this qualification	The OCR Level 2 Certificate in ICT Systems and Principles for Practitioners (PROCOM) - Entry code 04816, is a vocationally related knowledge and skills-based qualification. Its primary purpose is for those in education who wish to gain access to the IT industry. It is also suitable for those already working in the IT industry who wish to progress to a level 3 qualification or aid their progression within their IT job roles.
	The qualification will support you in developing the underpinning knowledge and understanding required to work in the IT and Telecoms sector. The units were developed using the national occupational standards (NOS) created by e-skills, the Sector Skills Council for IT and Telecoms sector and as such is recognised by employers as a benchmark qualification in this area.
	To achieve this qualification you will complete: One mandatory unit - Organisation and planning of workload
	and:
	 A selection from a small number of optional units, including: Customer care Asset management Hardware installation Information management Maintaining equipment and IT systems Service delivery Systems architecture Telecommunications principles Networking principles Principles of ICT system and data security Web development and many more.
	A range of vendor units from industry-leading companies such as Microsoft, Cisco and CompTIA are also available for use in this qualification.
	This means that 100% of the content is specific to working in the IT and Telecoms sector.
	Each unit is assessed by your centre and moderated by OCR. Your centre will set tasks and help you to collect evidence which shows how you have met the assessment criteria.
	This is a QCF qualification.



Entry requirements	There are no formal entry requirements for the qualifications.
	There is no requirement for any specific prior learning. We recommend that an initial assessment should take place to ensure the candidate is capable of reaching the required standards.
Age restrictions	The OCR Level 2 Certificate in ICT Systems and Principles for Practitioners (PROCOM) is for learners aged 16 years and over.
Is this qualification right for me?	The OCR Level 2 Certificate in ICT Systems and Principles for Practitioners is part of a suite of qualifications at levels 2 - 4, which is aligned to the National Occupational Standards.
	This ICT Systems and Principles for Practitioners may be right for you if you:
	 have previously studied a level 1 ITQ qualification and wish to progress to level 2 in IT and Telecoms
	wish to gain a broad understanding of the skills and knowledge was visual for a problem out in the LT and talescense in dustry.
	 required for employment in the IT and telecoms industry wish to gain up-to-date, relevant knowledge and skills for the industry
	 are looking for formal recognition of your IT and Telecoms skills and knowledge
	 A wide range of units to selection from across Levels 2 and 3.
	The qualification is designed for those who want a bite-size qualification that develops up-to-date skills and knowledge which is industry relevant in IT and Telecoms. It introduces the principles required to administer and support hardware networks and software systems installation and maintenance. You can also include industry-leading vendor certificates from companies such as Microsoft, Cisco and CompTIA.
	Achievement of the qualification allows you to evidence your ability to carry out IT technical tasks appropriate to a modern business environment.
	This specific size and level of qualification may be right for you if you would like:
	 to complete a programme of learning offering a wide selection of optional units allowing you to select those which reflect your individual job role or personal career development goals. The opportunity to be able to select units from different levels 2 and 3, these can be combined to suit your needs.
	Each unit has specific credit value allocated to it which ranges from 4 to 13 depending on the unit selected. To achieve this qualification you must achieve at least 24 credits as follows: • 4 credits from the mandatory unit • 20 credits from a choice of optional units • At least 15 of the credits achieved must be at level 2 or above.



How could I progress from this qualification?	The primary purpose of this qualification is to support your progression to further vocational learning at Level 3. You could progress to other vocational qualifications suitable to your level of experience and autonomy, such as the: • OCR Level 3 Award in ICT Systems and Principles for Professionals
	(QCF) Knowledge-based qualification
	OCR Level 3 Certificate in ICT Systems and principles for professionals - (QCF) Knowledge based qualification
	An alternative route may be to undertake a Level 2 or Level 3 Apprenticeship in IT and Telecoms. You could progress to completing:
	OCR Level 2 Diploma in ICT Professional Competence (PROCOM) - (QCF) Competence qualification
	OCR Level 3 Diploma in ICT Professional Competence (PROCOM) — (QCF) Competence qualification
	Examples of the types of roles in this sector for which this qualification may evidence skills and understanding are given below:
	IT Technical Support Web Developer
	Network TechnicianTelecommunications TechnicianIT Systems SupportSystems AnalystData AnalystSoftware Developer
Support	This qualification is supported by the following centre providers:
	The Manchester College North Warwickshire and Hinckley College CWT Chamber Training
Further information	To find out more about the Level 2 Certificate in ICT Systems and Principles for Practitioners (PROCOM) please refer to the Centre Handbook available on the OCR website: http://www.ocr.org.uk/Images/82964-centre-handbook.pdf
	If you have any other queries please contact: vocational.qualifications@ocr.org.uk
About us	OCR is a leading UK awarding body. We provide qualifications which engage people of all ages and abilities at school, college, in work or through part-time learning programmes.
	Our general and vocational qualifications equip learners with the knowledge and skills they need for their future, helping them achieve their full potential.