



**Wednesday 4 June 2014 – Morning**

**A2 GCE LEISURE STUDIES**

**G184/01** Human Resources in the Leisure Industry



Candidates answer on the Question Paper.

**OCR supplied materials:**

- Clean copy Case Study

**Other materials required:**  
None

**Duration:** 1 hour 30 minutes



Candidate forename		Candidate surname	
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Centre number						Candidate number				
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**INSTRUCTIONS TO CANDIDATES**

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).
- Do **not** write in the bar codes.

**INFORMATION FOR CANDIDATES**

- The number of marks is given in brackets [ ] at the end of each question or part question.
- The total number of marks for this paper is **100**.
- The quality of your written communication will be taken into account when marking your answer to the question marked with an asterisk (\*).
- This document consists of **12** pages. Any blank pages are indicated.

**WILDERNESS BOOT CAMP**

- 1 (a) Wilderness Boot Camp employs full-time and part-time permanent staff, as well as using the services of self-employed instructors.

What is meant by each of the following terms:

- part-time staff

.....  
.....

- self-employed instructors?

.....  
.....

[4]

- (b) Wilderness Boot Camp is considering employing more permanent members of staff. The first stage in this process is a needs analysis.

What is meant by a needs analysis?

.....  
.....  
.....  
.....

[2]

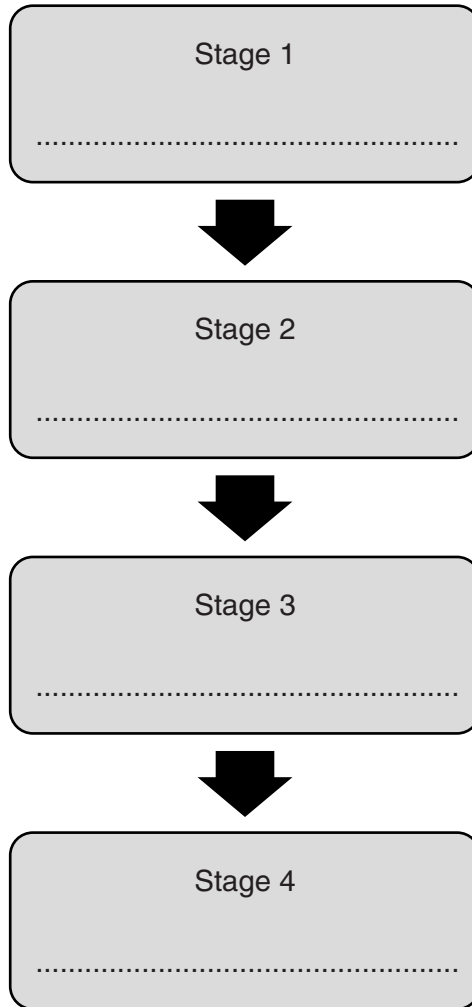






3 (a) Mike and Karen may have to discipline a member of staff.

Identify **four** stages in the disciplinary process in the diagram below.



[4]













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