

## Friday 27 May 2016 – Morning

### AS GCE APPLIED INFORMATION AND COMMUNICATION TECHNOLOGY

G041/01 How Organisations use ICT

Candidates answer on the Question Paper.

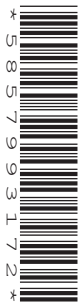
**OCR supplied materials:**

- Instructions for Candidates G041/01/IC (inserted)

**Other materials required:**

- Candidate's pre-prepared materials for pre-release tasks 1, 2 and 3

**Duration:** 1 hour 30 minutes



Candidate forename		Candidate surname	
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Centre number						Candidate number				
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#### INSTRUCTIONS TO CANDIDATES

- The Insert will be found inside this document.
- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).
- Attach your pre-prepared material for tasks 1–3.
- Do **not** write in the bar codes.

#### INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [ ] at the end of each question or part question.
- The total number of marks for this paper is **100**.
- This document consists of **12** pages. Any blank pages are indicated.

For Examiner's Use		Max
Task 2		15
Task 3		15
1		5
2		5
3		10
4		10
5		10
6		10
7		6
8		4
9		6
10		4
Total		100

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Answer **all** the questions.

**SECTION A**

**This section relates to the case study on Progress Vinyl Music Stores (PVMS).**

- 1 The Retail Services Director is responsible for two job functions in head office. One of these is purchasing.

Identify the **other** job function in head office that this director is responsible for and describe **four** tasks performed by this job function.

Job function .....

Task 1 .....

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Task 2 .....

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Task 3 .....

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Task 4 .....

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**[5]**

- 2 Describe the role of the Purchasing Manager in PVMS.

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**[5]**

3 Keeping accounts is an important process in PVMS.

(a) A finance clerk enters sales figures from all the stores into the sales ledger section of the bespoke accounting package.

(i) Describe how these sales figures are obtained.

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..... [2]

(ii) Describe the calculation that takes place when these sales figures are entered.

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..... [2]

(b) Much of the information entered into the accounting package by the finance clerks comes from the stores.

Identify **one** other source of information that is entered.

..... [1]

(c) The company must pay VAT to HMRC every three months.

Describe how the amount due is calculated.

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..... [3]

(d) Identify **one** other output from the accounting package that is required by HMRC and state its purpose.

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4 The sales cashier in a store uses an ICT system to **take and record payments** from customers.

Describe **one** example of each of the following for this system.

(i) hardware

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..... [2]

(ii) software

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..... [2]

(iii) input data

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..... [2]

(iv) processing

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..... [2]

(v) outputs

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..... [2]

5 All of the computers in the PVMS head office and stores have access to the internet.

(a) Describe **two different** ways that the internet is currently used by the company.

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[4]

(b) The Managing Director has decided not to use e-commerce.

(i) Describe **one** other internet service that PVMS could use.

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[2]

(ii) Explain **one** benefit and **one** limitation for the company of using the internet service described in **part (b) (i)**.

Benefit .....

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Limitation .....

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[4]

6 PVMS store managers want a more streamlined system for recording sales.

(a) Explain **one** weakness of the current system for recording sales in a store.

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(b) (i) Explain how the system could be improved to make it more streamlined. You should include details of any equipment needed and how it would be used.

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..... [6]

(ii) Explain **one** problem associated with these improvements that may need to be overcome.

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SECTION B

You do not need the PVMS case study or your notes to answer these questions.

Quality Wallpapers

Quality Wallpapers is a company that designs and manufactures high-quality wallpaper. These designs are registered.

Process control is used to make the wallpaper from a mixture of recycled paper and new materials. A mixture of wood pulp, shredded recycled paper and water is passed through a series of rollers. Sensors measure thickness and water content and feed the values back to a computer system. The values are compared with stored ideal values. If there are differences, signals are sent to adjust the rollers and/or pulp mixture to alter the paper quality.

The finished rolls of paper are then printed with multi coloured designs. The print rollers use four ink colours – cyan, magenta, yellow and black. Expert printers monitor the colour mix on computer screens and make adjustments if necessary.

- 7 The expert printers at Quality Wallpapers can spend most of their working day looking at a computer screen.

Describe **three** actions that Quality Wallpapers must take to comply with the Health and Safety (Display Screen Equipment) Regulations (1992) in relation to these employees.

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[6]

8 Explain how the Copyright, Designs and Patents Act (1988) affects Quality Wallpapers.

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9 Discuss the impacts on Quality Wallpapers and its staff of using process control to make the paper, rather than manual control.

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..... [6]

10 Quality Wallpapers uses an ICT system to keep records of staff training. The training records are linked to the personnel (HR) records.

(a) Identify **two** items of information that would **only** be stored in the training records.

1 .....

2 .....

[2]

(b) Explain **one** way the training records would be used.

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..... [2]

END OF QUESTION PAPER

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