

GCE

Mathematics (MEI)

Unit 4769: Statistics 4

Advanced GCE

Mark Scheme for June 2017

OCR (Oxford Cambridge and RSA) is a leading UK awarding body, providing a wide range of qualifications to meet the needs of candidates of all ages and abilities. OCR qualifications include AS/A Levels, Diplomas, GCSEs, Cambridge Nationals, Cambridge Technicals, Functional Skills, Key Skills, Entry Level qualifications, NVQs and vocational qualifications in areas such as IT, business, languages, teaching/training, administration and secretarial skills.

It is also responsible for developing new specifications to meet national requirements and the needs of students and teachers. OCR is a not-for-profit organisation; any surplus made is invested back into the establishment to help towards the development of qualifications and support, which keep pace with the changing needs of today's society.

This mark scheme is published as an aid to teachers and students, to indicate the requirements of the examination. It shows the basis on which marks were awarded by examiners. It does not indicate the details of the discussions which took place at an examiners' meeting before marking commenced.

All examiners are instructed that alternative correct answers and unexpected approaches in candidates' scripts must be given marks that fairly reflect the relevant knowledge and skills demonstrated.

Mark schemes should be read in conjunction with the published question papers and the report on the examination.

OCR will not enter into any discussion or correspondence in connection with this mark scheme.

© OCR 2017

Annotations and abbreviations

Annotation in scoris	Meaning
√and x	
BOD	Benefit of doubt
FT	Follow through
ISW	Ignore subsequent working
M0, M1	Method mark awarded 0, 1
A0, A1	Accuracy mark awarded 0, 1
B0, B1	Independent mark awarded 0, 1
SC	Special case
۸	Omission sign
MR	Misread
Highlighting	
Other abbreviations	Meaning
in mark scheme	
E1	Mark for explaining
U1	Mark for correct units
G1	Mark for a correct feature on a graph
M1 dep*	Method mark dependent on a previous mark, indicated by *
cao	Correct answer only
oe	Or equivalent
rot	Rounded or truncated
soi	Seen or implied
www	Without wrong working

Subject-specific Marking Instructions for GCE Mathematics (MEI) Statistics strand

a Annotations should be used whenever appropriate during your marking.

The A, M and B annotations must be used on your standardisation scripts for responses that are not awarded either 0 or full marks. It is vital that you annotate standardisation scripts fully to show how the marks have been awarded.

For subsequent marking you must make it clear how you have arrived at the mark you have awarded.

An element of professional judgement is required in the marking of any written paper. Remember that the mark scheme is designed to assist in marking incorrect solutions. Correct solutions leading to correct answers are awarded full marks but work must not be judged on the answer alone, and answers that are given in the question, especially, must be validly obtained; key steps in the working must always be looked at and anything unfamiliar must be investigated thoroughly.

Correct but unfamiliar or unexpected methods are often signalled by a correct result following an *apparently* incorrect method. Such work must be carefully assessed. When a candidate adopts a method which does not correspond to the mark scheme, award marks according to the spirit of the basic scheme; if you are in any doubt whatsoever (especially if several marks or candidates are involved) you should contact your Team Leader.

c The following types of marks are available.

М

A suitable method has been selected and *applied* in a manner which shows that the method is essentially understood. Method marks are not usually lost for numerical errors, algebraic slips or errors in units. However, it is not usually sufficient for a candidate just to indicate an intention of using some method or just to quote a formula; the formula or idea must be applied to the specific problem in hand, eg by substituting the relevant quantities into the formula. In some cases the nature of the errors allowed for the award of an M mark may be specified.

Α

Accuracy mark, awarded for a correct answer or intermediate step correctly obtained. Accuracy marks cannot be given unless the associated Method mark is earned (or implied). Therefore M0 A1 cannot ever be awarded.

В

Mark for a correct result or statement independent of Method marks.

Ε

A given result is to be established or a result has to be explained. This usually requires more working or explanation than the

establishment of an unknown result.

Unless otherwise indicated, marks once gained cannot subsequently be lost, eg wrong working following a correct form of answer is ignored. Sometimes this is reinforced in the mark scheme by the abbreviation isw. However, this would not apply to a case where a candidate passes through the correct answer as part of a wrong argument.

- When a part of a question has two or more 'method' steps, the M marks are in principle independent unless the scheme specifically says otherwise; and similarly where there are several B marks allocated. (The notation 'dep *' is used to indicate that a particular mark is dependent on an earlier, asterisked, mark in the scheme.) Of course, in practice it may happen that when a candidate has once gone wrong in a part of a question, the work from there on is worthless so that no more marks can sensibly be given. On the other hand, when two or more steps are successfully run together by the candidate, the earlier marks are implied and full credit must be given.
- e The abbreviation ft implies that the A or B mark indicated is allowed for work correctly following on from previously incorrect results. Otherwise, A and B marks are given for correct work only differences in notation are of course permitted. A (accuracy) marks are not given for answers obtained from incorrect working. When A or B marks are awarded for work at an intermediate stage of a solution, there may be various alternatives that are equally acceptable. In such cases, exactly what is acceptable will be detailed in the mark scheme rationale. If this is not the case please consult your Team Leader.

Sometimes the answer to one part of a question is used in a later part of the same question. In this case, A marks will often be 'follow through'. In such cases you must ensure that you refer back to the answer of the previous part question even if this is not shown within the image zone. You may find it easier to mark follow through questions candidate-by-candidate rather than question-by-question.

f Wrong or missing units in an answer should not lead to the loss of a mark unless the scheme specifically indicates otherwise.

Candidates are expected to give numerical answers to an appropriate degree of accuracy. 3 significant figures may often be the norm for this, but this always needs to be considered in the context of the problem in hand. For example, in quoting probabilities from Normal tables, we generally expect *some* evidence of interpolation and so quotation to 4 decimal places will often be appropriate. But even this does not always apply – quotations of the standard critical points for significance tests such as 1.96, 1.645, 2.576 (maybe even 2.58 – but not 2.57) will commonly suffice, especially if the calculated value of a test statistic is nowhere near any of these values. Sensible discretion *must* be exercised in such cases.

Discretion must also be exercised in the case of small variations in the degree of accuracy to which an answer is given. For example, if 3 significant figures are expected (either because of an explicit instruction or because the general context of a problem demands it) but only 2 are given, loss of an accuracy ("A") mark is likely to be appropriate; but if 4 significant figures are given, this should not normally be penalised. Likewise, answers which are slightly deviant from what is expected in a very

minor manner (for example a Normal probability given, after an attempt at interpolation, as 0.6418 whereas 0.6417 was expected) should not be penalised. However, answers which are *grossly* over- or under-specified should normally result in the loss of a mark. This includes cases such as, for example, insistence that the value of a test statistic is (say) 2.128888446667 merely because that is the value that happened to come off the candidate's calculator. Note that this applies to answers that are given as final stages of calculations; intermediate working should usually be carried out, and quoted, to a greater degree of accuracy to avoid the danger of premature approximation.

The situation regarding any particular cases where the accuracy of the answer may be a marking issue should be detailed in the mark scheme rationale. If in doubt, contact your Team Leader.

g Rules for replaced work

If a candidate attempts a question more than once, and indicates which attempt he/she wishes to be marked, then examiners should do as the candidate requests.

If there are two or more attempts at a question which have not been crossed out, examiners should mark what appears to be the last (complete) attempt and ignore the others.

NB Follow these maths-specific instructions rather than those in the assessor handbook.

h Genuine misreading (of numbers or symbols, occasionally even of text) occurs. If this results in the object and/or difficulty of the question being considerably changed, it is likely that all the marks for that question, or section of the question, will be lost. However, misreads are often such that the object and/or difficulty remain substantially unaltered; these cases are considered below.

The simple rule is that *all* method ("M") marks [and of course all independent ("B") marks] remain accessible but at least some accuracy ("A") marks do not. It is difficult to legislate in an overall sense beyond this global statement because misreads, even when the object and/or difficulty remains unchanged, can vary greatly in their effects. For example, a misread of 1.02 as 10.2 (perhaps as a quoted value of a sample mean) may well be catastrophic; whereas a misread of 1.6748 as 1.6746 may have so slight an effect as to be almost unnoticeable in the candidate's work.

A misread should normally attract *some* penalty, though this would often be only 1 mark and should rarely if ever be more than 2. Commonly in sections of questions where there is a numerical answer either at the end of the section or to be obtained and commented on (eg the value of a test statistic), this answer will have an "A" mark that may actually be designated as "cao" [correct answer only]. This should be interpreted *strictly* – if the misread has led to failure to obtain this value, then this "A" mark must be withheld even if all method marks have been earned. It will also often be the case that such a mark is implicitly "cao" even if not explicitly designated as such.

On the other hand, we commonly allow "fresh starts" within a question or part of question. For example, a follow-through of the candidate's value of a test statistic is generally allowed (and often explicitly stated as such within the marking scheme), so that the candidate may exhibit knowledge of how to compare it with a critical value and draw conclusions. Such "fresh starts" are not affected by any earlier misreads.

A misread may be of a symbol rather than a number – for example, an algebraic symbol in a mathematical expression. Such misreads are more likely to bring about a considerable change in the object and/or difficulty of the question; but, if they do not, they should be treated as far as possible in the same way as numerical misreads, *mutatis mutandis*. This also applied to misreads of text, which are fairly rare but can cause major problems in fair marking.

The situation regarding any particular cases that arise while you are marking for which you feel you need detailed guidance should be discussed with your Team Leader.

Note that a miscopy of the candidate's own working is not a misread but an accuracy error.

	Question		Answer	Marks	Guidance
1	(i)		$L = \lambda e^{-\lambda X_1} \times \lambda e^{-\lambda X_n} \dots$	M1	Product
			$=\lambda^n e^{-\lambda(X_1+X_2)}$	A1	
			$\ln L = n \ln \lambda - \lambda (X_1 + X_2 \dots)$	M1	Taking logs
				A1	Correct result Ft their L
			$d(\ln L)$	M1	Differentiating wrt λ
			dλ		
			$=\frac{\frac{\mathrm{d}\lambda}{n}}{\frac{\tilde{\lambda}}{\tilde{\lambda}}} - (X_1 + X_2 \dots))$	A1	Ft their L
			**	N.4.4	Oat to some and asked
			=0	M1	Set to zero and solve
			$\tilde{\lambda} = \frac{n}{\Sigma X_i}$	A1	No ft
			1	AI	AG
			$=\frac{1}{\overline{X}}$		ΑΟ
			$d^{2}(\ln L)$ n	M1	Checking for maximum.
			$\frac{\mathrm{d}^2(\ln L)}{\mathrm{d}\lambda^2} = -\frac{n}{\lambda^2}$		
			< 0 therefore maximum.	A1	Consistent
				[10]	
	(ii)		$\operatorname{Var}(\tilde{\lambda}) pprox - \left(-\frac{n}{\lambda^2}\right)^{-1}$	M1	Ft from their answer to (i)
			λ^2	A1	
			$=\frac{\lambda^2}{n}$		
			MCE V(1) + (Pi(1)) ²	M1	
			$MSE = Var(\tilde{\lambda}) + \left(Bias(\tilde{\lambda})\right)^2$		
			$= \frac{\lambda^2}{n} + \left(\frac{n}{n-1}\lambda - \lambda\right)^2$ $= \frac{\lambda^2}{n} + \lambda^2 \left(\frac{n}{n-1} - \frac{n-1}{n-1}\right)^2$	A 4	Disc source (hafana anumina)
			$\left(\frac{n}{n}\right)^{n}\left(n-1,n-1\right)$	A1	Bias correct (before squaring)
			$=\frac{\lambda^2}{n}+\lambda^2\left(\frac{n}{n}-\frac{n-1}{n}\right)^2$	A1	Some algebraic manipulation to combine
			n = n + n + (n-1)		fractions must be seen.
			$=\lambda^2 \left(\frac{1}{n} + \frac{1}{(n-1)^2}\right)$		AG
			$(n-1)^2$		
				[5]	

Question	Answer	Marks	Guidance
(iii)	Using $E(k\bar{X}^{-1}) = k\frac{n}{n-1}\lambda$ Requiring $E(\hat{\lambda}) = \lambda$ $k = \frac{n-1}{n}$	M1 M1 A1 [3]	A0 if equation connects $\tilde{\lambda}$ not λ
(iv)	$\mathrm{MSE}(\hat{\lambda}) = \frac{(n-1)^2}{n^2} \mathrm{Var}(\tilde{\lambda})$ $\mathrm{METHOD} \ 1 - \mathrm{using} \ \mathrm{differences}$	M1 M1 A1	Trying to find MSE for $\hat{\lambda}$ Using expectation algebra (possibly incorrectly) Condone $Var(\hat{\lambda}) = \frac{\lambda^2}{n}$
	$MSE(\tilde{\lambda}) - MSE(\hat{\lambda}) = \lambda^2 \left(\frac{1}{n-1}\right)^2 + \frac{2n-1}{n^2} Var(\tilde{\lambda})$	M1A1	M1 for trying differences, A1 for getting a form which allows final argument.
	Which is positive (for $n>1$) so $\hat{\lambda}$ is more efficient. $\frac{\text{METHOD 2 - using ratios}}{\text{MSE}(\hat{\lambda})} = \frac{\text{Var}(\hat{\lambda}) + \lambda^2 \left(\frac{1}{n-1}\right)^2}{\frac{(n-1)^2}{n^2} \text{Var}(\hat{\lambda})}$ $= \frac{n^2}{(n-1)^2} + \frac{\lambda^2 n^2}{\text{Var}(\hat{\lambda})(n-1)^4}$ $= \left(\frac{n^2}{(n-1)^2}\right) \left(1 + \frac{\lambda^2}{\text{Var}(\hat{\lambda})(n-1)^2}\right)$ $= \left(1 + \frac{1}{n-1}\right)^2 \left(1 + \frac{\lambda^2}{\text{Var}(\hat{\lambda})(n-1)^2}\right)$ Which is a product of terms greater than one (for n>1) so is greater than one so $\hat{\lambda}$ is more efficient.	E1 M1 A1 E1	M1 for trying ratio, A1 for getting a form which allows final argument.

Qı	uestion	Answer	Marks	Guidance
		$\begin{split} & \underline{METHOD} \ 3 - comparison \ to \ \underline{Var(\tilde{\lambda})}. \\ & MSE(\hat{\lambda}) = \frac{(n-1)^2}{n^2} Var(\tilde{\lambda}) < Var(\tilde{\lambda}) \\ & MSE(\tilde{\lambda}) = Var(\tilde{\lambda}) + \lambda^2 \left(\frac{1}{n-1}\right)^2 > Var(\tilde{\lambda}) \\ & So \ MSE(\tilde{\lambda}) > \ MSE(\hat{\lambda}) so \ \hat{\lambda} \ is \ more \ efficient \end{split}$	M1 A1	Attempting to compare to $\mathrm{Var}(\tilde{\lambda})$ Two correct comparisons
		So $MSE(\tilde{\lambda}) > MSE(\hat{\lambda})$ so $\hat{\lambda}$ is more efficient	E1 [6]	

(i)	$P(Y-r) = \frac{e^{-\lambda}(\lambda^r)}{r^{-\lambda}}$	B1	
	r!	 M1 Δ1	
	$G_X(t) = E(t^X) = \frac{e}{0!} + \frac{e}{1!} \lambda t + \frac{e}{2!} \lambda^2 t^2 \dots$	IVII AI	
	$\left(=e^{-\lambda}\left(1+(\lambda t)+\frac{(\lambda t^2)}{2!}\right)\right)$		
	$=e^{-\lambda}(e^{\lambda t})$	A1	
	$=e^{\lambda(t-1)}$	AG	
		[4]	
(ii)			
	-		
	Poisson with parameter or mean λn	A1	Dependent on *
		[3]	
(iii)	$G_{V}(-1) = P(Y = 0) - P(Y = 1) + P(Y = 2) - P(Y = 3) \dots$		
(22)	= P(Y = even) - P(Y = odd)	AG	
	G(1) = P(Y = Fyen) + P(Y = odd)	N/1	Considering G(1)
	= 1		
	$G(-1) = e^{-2\lambda n}$	B1	
	$P(Y = \text{even}) = \frac{1}{2}(G(1) + G(-1))$	M1	Some attempt at linking G(1) and G(-1).
		A1	
	=		
(:)	M(4) P(-tX)		
(IV)			

	- u(c)		
	(ii) (iii)	$P(X = r) = \frac{r}{r!}$ $G_X(t) = E(t^X) = \frac{e^{-\lambda}}{0!} + \frac{e^{-\lambda}}{1!} \lambda t + \frac{e^{-\lambda}}{2!} \lambda^2 t^2 \dots$ $\left(= e^{-\lambda} \left(1 + (\lambda t) + \frac{(\lambda t^2)}{2!} \dots \right) \right)$ $= e^{-\lambda} (e^{\lambda t})$ $= e^{\lambda(t-1)}$ (ii) $G_Y(t) = \left(e^{\lambda(t-1)} \right)^n$ $= e^{\lambda n(t-1)}$ Poisson with parameter or mean λn (iii) $G_Y(-1) = P(Y = 0) - P(Y = 1) + P(Y = 2) - P(Y = 3) \dots$ $= P(Y = \text{even}) - P(Y = \text{odd})$ $G(1) = P(Y = \text{Even}) + P(Y = \text{odd})$ $= 1$ $G(-1) = e^{-2\lambda n}$ $P(Y = \text{even}) = \frac{1}{2} (G(1) + G(-1))$ $= \frac{1 + e^{-2\lambda n}}{2}$	

(v)	$M_Y(t) = e^{\lambda n(s^t - 1)}$	B1	
	$M_Y(t) = t$		
	$M_Z(t) = e^{-\sqrt{\lambda n}t} e^{\lambda n(e^{\sqrt{\lambda n}}-1)}$	M1	Attempting to use linear transformation.
	$M_Z(t) = e^{-\sqrt{\lambda}nt}e^{\lambda n(e^{\sqrt{\lambda}n-1})}$		$e^{-\sqrt{\lambda n}t}$
		A1	$e^{\frac{t}{\sqrt{\lambda n}}}$
		A1	$e^{\sqrt{\lambda}n}$
	EITHER	N 4 4	Attacantica to a mand the average
	$= e^{-\sqrt{\lambda n}t} e^{\lambda n} \left[1 + \frac{t}{\sqrt{\lambda n}} + \frac{t^2}{2\lambda n} + \frac{t^3}{6(\lambda n)^{1.5}} \dots - 1 \right]$	M1 A1	Attempting to expand the exponent.
		AI	Correct expansion.
	$= e^{\frac{t^2}{2} + \frac{t^3}{\sqrt{\lambda n}} \dots}$	A1*	Correct simplification.
	$=e^{2\sqrt[n]{\lambda n}}$		
	on.		
	OR (t)		
	$\ln M_Z(t) = -\sqrt{\lambda n}t + \lambda n \left(e^{\frac{t}{\sqrt{\lambda n}}} - 1\right)$ $= -\sqrt{\lambda n}t + \lambda n \left(1 + \frac{t}{\sqrt{\lambda n}} + \frac{t^2}{2\lambda n} + \frac{t^3}{6(\lambda n)^{1.5}} \dots - 1\right)$		
	/ + +2 +3	N 1 4	Attempting to expend the expense
	$=-\sqrt{\lambda n}t+\lambda n\left(1+\frac{t}{\sqrt{1-t}}+\frac{t^2}{2a}+\frac{t^2}{6(a-1)},1\right)$	M1 A1	Attempting to expand the exponent. Correct expansion.
	$\sqrt{\lambda n} = 2\lambda n = 6(\lambda n)^{1.5}$		Correct expansion.
	$=\frac{t^2}{2}+\frac{t^3}{\sqrt{\lambda n}}\dots$	A1*	Correct simplification.
	¥		
	THEN +2		
	$M_Z(t) \approx e^{\frac{t^2}{2}}$ since later terms negligible for large λn .	E1	Dep A1* Some explanation required.
	Which is the moment generating function of the	- '	Dep A1 Some explanation required.
	N(0,1) distribution.	E1	Allow for knowledge of mgf for N(0,1)
		[0]	
		[9]	

3	(i)	$H_o: \mu_A = \mu_B$	B1	Both. Appropriate one-tailed test.
		$H_o:\mu_A>\mu_B$	B1	Using μ (or stating population in words)
		$s_p = 1.40(4991) \text{ or } s_p^2 = 1.97(40)$	M1A1	
		$t = \frac{(26.4 - 25.4)}{}$	B1	Numerator
		$t = \frac{(26.4 - 25.4)}{1.40\sqrt{\frac{1}{7} + \frac{1}{5}}}$	M1	Denominator
		≈ 1.22	A1	Ft their s_p^2
		v = 10 $p = 0.126$	M1 A1	
		or critical value: $t = 1.812$ Not significant or accept H_0		Or $p = 0.126 > 0.05$ or $t = 1.22 < 1.812$
		Not enough evidence to say that smell improves memory scores, on average.	A1	Consistent with their working, without overclaiming.
			[10]	
	(ii)	Normality of both populations	B1	
		Populations have equal variances	B1	
			[2]	

(iii)	Choosing Wilcoxon rank sum test or Mann Whitney.	B1	
	H_0 : Difference of medians in populations of group A and	B1	Accept "population median A=Population
	Group B is zero		median B" for B1 Must refer to population
	H_1 : Difference of medians between population of Group		
	A and that of Group B is positive	B1	Accept "median A > median B" ie One tailed test
	Ranking	M1	Must be of both groups, but possibly in reverse order. Ignore issues with tied ranks.
	A Rank B Rank	A1	
	25.8 5 25.6 4		
	27.4 11 24.9 3		
	26.2 7 23.7 2		
	23.5 1 25.9 6		
	28.3 12 26.9 9		
	26.4 8		
	27.2 10		
	W = 4 + 3 + 2 + 6 + 9 = 24	M1	Choosing correct group to sum.
	or $T = 24 - \frac{1}{2} \times 5 \times 6 = 9$	A1	
	Refer to $W_{5,7}$ or $MW_{5,7}$	M1	
	So lower critical value is 21 (or 6)	A1	Use of table, correct critical value chosen
	not significant	M1	Ft their statistic and critical value
	Therefore no significant evidence that smell contributes	A1	In context, without overclaiming
	to memory.		
		[11]	
(iv)	The t-test is more powerful, or lower probability of type	II E1	Provided no unsuitable reasons given
	error.	[4]	
		[1]	

4	(i)	RBD is the arrangement of experimental units into blocks (or groups) where each block takes a different value (or label) of a nuisance factor. For their description: Clear description of an appropriate situation With response and control variables identified (allow all appropriate terminology) Nuisance factor / blocking clearly identified. Justification referencing why this factor should be eliminated from analysis	B1 B1 B1 B1 B1 B1 B1 B1 B1
4	(ii)	$\mu=$ population grand mean for whole experiment $ \begin{aligned} &\alpha_i= & \text{(population) mean by which } i^{th} \text{ "treatment" or "group" differs from } \mu \\ &e_{ij} are "errors" or "background variation" or "residuals" distributed normally and independently (with mean 0) and with the same variance in each "treatment"$	B1 B1 B1 B1 B1 B1 B1 B1 B1 [5]

(iii)	H_0 : $\mu_p=\mu_A=\mu_B$ H_1 : Means not all equal.	B1	Both hypotheses correct. Must use population mean (in either symbols or words). Not $H_1\colon \mu_p \neq \mu_A \neq \mu_B$ Can be in terms of α_i	
	$Total SS = 46143 + 50400 + 49836$ $-(479 + 500 + 498)^{2}/15$ $= 146379 - \frac{1477^{2}}{15}$	M1		
	$= 943.733$ $SS_G = \frac{46143}{5} + \frac{50400}{5} + \frac{49836}{5} - \frac{1477^2}{15}$	A1 M1	art 944	
	= 53.7333 $SS_E = SS_T - SS_G$ = 890	A1 M1	art 54	
	$df_G = 2$ $df_E = 12$	B1	For both degrees of freedom correct	
	$MS_G = \frac{53.7333}{2} = 26.8666$ $MS_E = \frac{890}{12} = 74.1666$	M1	For either MS_G or MS_E	
	$F = \frac{MS_G}{MS_E} = 0.362$	M1A1	art 0.36	
	$p-value=0.703$ or $F_{crit}=3.89$ No significant evidence of difference between the (population mean of the) hormone levels in the 3 groups.	M1 A1		
		[12]		

(iv)	Any two points from:	E1E1	Allow sensible alternatives.	
	Assumptions only require residuals / error term to be normal. Each subgroup should be tested for normality separately. The superposition of normal distributions will not			
	necessarily be normal.	[2]		

OCR (Oxford Cambridge and RSA Examinations) 1 Hills Road Cambridge **CB1 2EU**

OCR Customer Contact Centre

Education and Learning

Telephone: 01223 553998 Facsimile: 01223 552627

Email: general.qualifications@ocr.org.uk

www.ocr.org.uk

For staff training purposes and as part of our quality assurance programme your call may be recorded or monitored

Oxford Cambridge and RSA Examinations is a Company Limited by Guarantee Registered in England Registered Office; 1 Hills Road, Cambridge, CB1 2EU Registered Company Number: 3484466 **OCR** is an exempt Charity

OCR (Oxford Cambridge and RSA Examinations) Head office

Telephone: 01223 552552 Facsimile: 01223 552553



