

**ADVANCED SUBSIDIARY GCE UNIT  
HEALTH AND SOCIAL CARE**

**F910**

UNIT 1: Promoting Quality Care

**WEDNESDAY 6 JUNE 2007**

Afternoon

Time: 1 hour 30 minutes

Candidates answer on the question paper.  
Additional answer paper may be required.



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Candidate  
Name

Centre  
Number

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Candidate  
Number

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**INSTRUCTIONS TO CANDIDATES**

- Write your name, Centre number and candidate number in the boxes above.
- Answer **all** the questions.
- Use blue or black ink. Pencil may be used for graphs and diagrams only.
- Read each question carefully and make sure you know what you have to do before starting your answer.
- Do **not** write in the bar code.
- Do **not** write outside the box bordering each page.
- **WRITE YOUR ANSWER TO EACH QUESTION IN THE SPACE PROVIDED. ANSWERS WRITTEN ELSEWHERE WILL NOT BE MARKED.**

**INFORMATION FOR CANDIDATES**

- The number of marks for each question is given in brackets [ ] at the end of each question or part question.
- The total number of marks for this paper is 100.
- You will be awarded marks for the quality of written communication where an answer requires a piece of extended writing.

For Examiner's Use	
<b>1</b>	
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<b>Total</b>	

This document consists of **14** printed pages and **2** blank pages.

1



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0 7487 3508 9 Clarke et al first published in 2000.

(a) Identify and give an example of two types of discrimination in the advert.

1 .....

.....

2 .....

.....[4]



2 (a) Identify **two** possible effects of social exclusion on service users.

- 1 .....
- 2 ..... [2]

(b) Service providers are required to ensure fair and equal access to their services.

Identify and explain **three** possible barriers service users may face when accessing care services and give an example of each.

- 1 .....  
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- 2 .....  
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- 3 .....  
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..... [6]

(c) Explain ways in which service providers could facilitate access to their services.

- .....
- .....
- .....
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(c) Identify and explain **one** way an organisation can ensure its confidentiality policy is implemented.

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.....  
.....[2]

(d) Identify and explain **two** ways an organisation can ensure its confidentiality policy is monitored.

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.....[4]

[Total: 15]





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