

Candidate Forename		Candidate Surname	
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Centre Number						Candidate Number				
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**OXFORD CAMBRIDGE AND RSA EXAMINATIONS
ADVANCED SUBSIDIARY GCE**

F910

HEALTH AND SOCIAL CARE

UNIT 1: Promoting Quality Care

TUESDAY 2 JUNE 2009: Morning

DURATION: 1 hour 30 minutes

SUITABLE FOR VISUALLY IMPAIRED CANDIDATES

Candidates answer on the question paper.

OCR SUPPLIED MATERIALS:

None

OTHER MATERIALS REQUIRED:

None

READ INSTRUCTIONS OVERLEAF

INSTRUCTIONS TO CANDIDATES

- **Write your name clearly in capital letters, your Centre Number and Candidate Number in the boxes on the first page.**
- **Use black ink. Pencil may be used for graphs and diagrams only.**
- **Read each question carefully and make sure that you know what you have to do before starting your answer.**
- **Answer ALL the questions.**
- **Write your answer to each question in the space provided, however additional paper may be used if necessary.**

INFORMATION FOR CANDIDATES

- **The number of marks is given in brackets [] at the end of each question or part question.**
- **The total number of marks for this paper is 100.**
- **You will be awarded marks for the quality of written communication where an answer requires a piece of extended writing.**

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1 Kazia has recently moved to the UK from Poland. Her teacher keeps telling her she is stupid because she cannot speak English very well.

(a) Identify and give an example of the type of discrimination Kazia is experiencing.

[2]

(b) Identify THREE possible effects of such discrimination on Kazia.

1 _____

2 _____

3 _____ **[3]**

(c) Identify and explain TWO barriers children from minority ethnic backgrounds may face when accessing services.

1 _____

2 _____

_____ **[4]**

(d) Identify THREE agencies of secondary socialisation. Describe how each could influence a person's attitudes.

1 _____

2 _____

3 _____

_____ [6]

[Total: 15]

2 (a) Identify the THREE care values. Give an example of how care workers could apply each of them in health and social care settings.

1 _____

2 _____

3 _____

_____ [6]

[9]

[Total: 15]

3 (a) Describe THREE circumstances when it is appropriate for care workers to break children's confidentiality.

1 _____

2 _____

3 _____

_____ [3]

(b) Name the legislation that aims to protect children.

_____ [1]

4 (a) Identify and describe TWO financial barriers service users may face when accessing services.

1 _____

2 _____

_____ [4]

(b) Identify and describe TWO cultural/language barriers service users may face when accessing services.

1 _____

2 _____

_____ [4]

[8]

(b) Explain how organisations could ensure their interviewing procedures promote equal opportunities.

[7]

[Total: 15]

6 Karenza has decided she wishes to return to work after the birth of her first child. Her employer tells her the job is not really appropriate for ‘someone with a baby’.

(a) Name the legislation that makes such discrimination illegal.

_____ [1]

(b) Analyse how this legislation could support Karenza.

[7]

(c) Evaluate the effectiveness of this legislation.

[12]

[Total: 20]

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