

**OXFORD CAMBRIDGE AND RSA EXAMINATIONS
ADVANCED SUBSIDIARY GCE**

F721

SPANISH

Speaking

ROLE PLAY C

1 December 2009 – 10 January 2010

SUITABLE FOR VISUALLY IMPAIRED CANDIDATES

**This Candidates Sheet is to be handed to the candidate
20 minutes in advance.**

READ INSTRUCTIONS OVERLEAF

INFORMATION TO CANDIDATES

- **You should use the time available to study the instructions overleaf. You may make notes on this sheet, which you should take into the examination room with you.**
- **When the test begins you will be asked:**
 - (i) to carry out the task described overleaf**
 - (ii) to discuss with the examiner a topic or text which you have prepared during the course.
The topic must refer to Spain or a Spanish-speaking country/community.**
- **You may not use a dictionary.**

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ROLE PLAY C: CANDIDATE'S SHEET

NOTE TO THE CANDIDATE: You should begin by asking the two questions. The task can then be completed in the order you prefer. You should base your replies on the English text, but sometimes you will need to use your imagination and initiative to react to the examiner's comments and questions.

SITUACIÓN

Trabajas en un Citizen's Advice Bureau en el Reino Unido. Un español/una española que ahora vive en la ciudad tiene problemas con sus vecinos y te pide información.

TAREA

Tienes un folleto sobre cómo resolver problemas de ruido con los vecinos. Tienes que explicarle al español/a la española el contenido del folleto y convencerle de que sería posible mejorar la situación.

PRIMERO DEBES PREGUNTAR SOBRE:

- 1 **DETALLES DE LA RESIDENCIA DEL ESPAÑOL/DE LA ESPAÑOLA**
- 2 **DETALLES DEL PROBLEMA**

Tienes que explicar:

- **lo que dice el folleto sobre el ruido problemático**
- **acciones recomendadas si el problema continúa**
- **cómo actuar en casos más serios**
- **lo que no pueden hacer las autoridades**
- **cómo se puede obtener más información**

Durante la conversación también se hablará de:

- **tus recomendaciones para ser buen vecino**
- **si hoy día hay demasiado ruido en general**

What can you do about noisy neighbours?

There are steps you can take if you are experiencing noise such as shouting, loud music or DIY activities...

- **Talk to your neighbour and explain the situation. Often neighbours are unaware that they are causing a problem and will do what they can to reduce the noise.**
- **If the problem persists, keep a diary of problems and incidents, noting the kind of noise and how often it occurs.**
- **In serious cases, complain to your council. The council's response will depend on the evidence you have collected.**

The authorities cannot act on complaints about the following:

- **A one-off party**
- **Neighbours arguing**
- **Garden machinery used during the day**
- **People or traffic passing on the road**

For further information, call in at your local council offices or consult the website: www.stopnoise.org

**In emergency phone our helpline 0800 500 675
(open 24 hours)**

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