

<b>Candidate Forename</b>		<b>Candidate Surname</b>	
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<b>Centre Number</b>						<b>Candidate Number</b>				
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**OXFORD CAMBRIDGE AND RSA EXAMINATIONS  
ADVANCED SUBSIDIARY GCE**

**G182**

**LEISURE STUDIES**

**Leisure Industry Practice**

**THURSDAY 14 JANUARY 2010: Morning**

**DURATION: 1 hour 30 minutes**

**SUITABLE FOR VISUALLY IMPAIRED CANDIDATES**

**Candidates answer on the Question Paper**

**OCR SUPPLIED MATERIALS:**

**Clean copy Case Study**

**OTHER MATERIALS REQUIRED:**

**None**

**READ INSTRUCTIONS OVERLEAF**

## **INSTRUCTIONS TO CANDIDATES**

- **Write your name clearly in capital letters, your Centre Number and Candidate Number in the boxes on the first page.**
- **Use black ink. Pencil may be used for graphs and diagrams only.**
- **Read each question carefully and make sure that you know what you have to do before starting your answer.**
- **Answer ALL the questions.**
- **Write your answer to each question in the space provided.**

## **INFORMATION FOR CANDIDATES**

- **The number of marks is given in brackets [ ] at the end of each question or part question.**
- **The total number of marks for this paper is 100.**
- **The quality of your written communication will be taken into account when marking your answer to the question marked with an asterisk (\*).**

**1 Sunnyvale Leisure Centre (SLC) has achieved the Charter Mark quality standard.**

**(a) Identify and explain THREE possible criteria that facilities such as SLC have to demonstrate in order to achieve the Charter Mark quality standard.**

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**2:** \_\_\_\_\_

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**3:** \_\_\_\_\_  
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\_\_\_\_\_ [6]

**(b) Identify and explain THREE benefits of the Charter Mark quality standard to a facility such as SLC.**

**1:** \_\_\_\_\_  
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**2:** \_\_\_\_\_  
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**3:** \_\_\_\_\_  
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[6]

[Total: 12]





(c) SLC is aware of the need to review and keep up to date its health and safety risk assessment procedures. Below is an extract from a health and safety risk assessment for the large pool area.

Complete this health and safety risk assessment. You must:

- identify who is most likely to be harmed;
- indicate a possible consequence should each hazard occur.

[4]

HAZARD	PROBABILITY RATING 1–5 (1 = low, 5 = high)	SEVERITY RATING 1–5 (1 = low, 5 = high)	WHO IS MOST LIKELY TO BE HARMED	CONSEQUENCE
Diving in the shallow end	2	4		
Slipping on the wet floor around the pool	5	3		



**(d) For each hazard identified in PART 2(c), identify and justify a realistic measure to reduce this risk.**

**HAZARD – Diving in the shallow end**

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[8]











4 (a) Explain EACH of the following terms.

[4]

<b>Cash Surplus</b>	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<b>Gross Profit</b>	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>





**(c) Although SLC is a publicly owned leisure facility it still has to produce the equivalent of a yearly balance sheet.**

**State FOUR items which would normally be listed on a balance sheet.**

**1:** \_\_\_\_\_

**2:** \_\_\_\_\_

**3:** \_\_\_\_\_

**4:** \_\_\_\_\_ **[4]**

**[Total: 18]**

**5 (a) The ICT management information system of SLC needs to be secure, but still usable as required. Identify and justify TWO ways in which security can be ensured.**

**1:** \_\_\_\_\_

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**2:** \_\_\_\_\_

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\_\_\_\_\_ [6]

**(b) SLC uses ICT effectively. It has computerised systems which provide the senior management team with up-to-date and accurate information on the following aspects:**

- **bookings;**
- **staff work records;**
- **customer payments;**
- **payroll.**

**Discuss how information from TWO of these aspects could be used to assist SLC in its forward planning.**

**1:** \_\_\_\_\_

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\_\_\_\_\_ **[8]**







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