

## 43

# TAKE RESPONSIBILITY FOR THE CONTINUING PROFESSIONAL DEVELOPMENT OF SELF AND OTHERS

### Unit overview

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#### Elements of competence

- 43a Take responsibility for own personal and professional development  
43b Contribute to the personal and professional development of others

#### About this unit

This unit is about your own continuing professional development, and your contribution to sharing your learning, both in a supervisory capacity and as a role model to others.

#### Scope

The scope is here to give you guidance on possible areas to be covered in this unit. The terms in this section give you a list of options linked with items in the performance criteria. You need to provide evidence for any option related to your work area.

**Constructive feedback** could be communicated: verbally, in written form, electronically, in other forms of communication. With individuals and key people communications should: use the individual's preferred spoken language, the use of signs, symbols, pictures, writing, objects of reference, communication passports; other non verbal forms of communication; human and technological aids to communication.

**Development opportunities** include: training; educational programmes; coaching; personal and professional support.

**Supervision and support** could be: formal; informal; provided from within your organisation; provided from outside your organisation.

Your **knowledge and understanding** for this unit will relate to legal requirements and codes of practice applicable to the scope of your work and that of others with whom you work; your role, and level of responsibility you have within your organisation to manage activities to achieve an optimum service; the depth and breadth of understanding that will enable you carry out your job role and support others to perform competently; the need to be able to solve problems and resolve conflicts; the need to be able to evaluate, assess situations and act appropriately; systems and processes within your own and across other organisations and the need for you to be able to work in collaboration with individuals<sup>1</sup>, key people and others within and outside your organisation.

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<sup>1</sup>If you are working with children and young people the term "individuals" covers children and young people and "key people" covers parents, families, carers, friends and others with whom the child/young person has a supportive relationship

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## **TAKE RESPONSIBILITY FOR THE CONTINUING PROFESSIONAL DEVELOPMENT OF SELF AND OTHERS**

### **Unit overview (continued)**

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#### **Values underpinning the whole of the unit**

The values underpinning this unit have been derived from the key purpose statement<sup>2</sup>, the statement of expectations from carers and people receiving services, relevant service standards and codes of practice for health and social care in the four UK countries. If you are working with children and young people they can be found in the principles of care unit 44. If you are working with adults they can be found in unit 45. To achieve this unit you must demonstrate that you have applied the principles of care outlined in either unit 44 or unit 45 in your practice and through your knowledge.

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<sup>2</sup>The key purpose identified for those working in health and social care settings is “to provide an integrated, ethical and inclusive service, which meets agreed needs and outcomes of people requiring health and/or social care”

## TAKE RESPONSIBILITY FOR THE CONTINUING PROFESSIONAL DEVELOPMENT OF SELF AND OTHERS

### Key words and concepts

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This section provides explanations and definitions of the key words and concepts used in this unit. In occupational standards it is quite common to find words or phrases used which you will be familiar with, but which, in the detail of the standards, may be used in a very particular way.

**Therefore, we would encourage you to read this section carefully before you begin working with the standards and to refer back to this section as required.**

<b>Constructive feedback</b>	Comments about your strengths or areas that need developing, that are useful for improving your practice
<b>Development opportunities</b>	Opportunities that enable you to develop and practice more effectively
<b>Personal and professional development</b>	Knowledge and practice of any type that will enable you to develop within your job role both as a person and as a practitioner
<b>Others</b>	Are other people within and outside your organisation that are necessary for you to fulfil your job role
<b>Practice</b>	Practice covers every aspect of the work you do including your skills, knowledge, attitudes and behaviour. It also involves experiences and personal beliefs that might affect your practice
<b>Reflect</b>	This is the process of thinking about every aspect of your practice including identifying where and how it could be improved
<b>Rights</b>	The rights that individuals have to: <ul style="list-style-type: none"> <li>• be respected</li> <li>• be treated equally and not be discriminated against</li> <li>• be treated as an individual</li> <li>• be treated in a dignified way</li> <li>• privacy</li> <li>• be protected from danger and harm</li> <li>• be cared for in a way they choose</li> <li>• access information about themselves</li> <li>• communicate using their preferred methods of communication and language</li> </ul>
<b>Supervision and support</b>	This can be formal or informal support that is provided from within or outside your organisation
<b>Those with whom you work</b>	The people with whom you work and for whom you have some responsibility within your job role

## 43 TAKE RESPONSIBILITY FOR THE CONTINUING PROFESSIONAL DEVELOPMENT OF SELF AND OTHERS

43a Take responsibility for own personal and professional development

### **Performance criteria**

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You need to show that:

- 1 You identify knowledge and **practice** that could impact on your work and inform your practice
- 2 You seek critical and constructive comment about your knowledge and practice from **those with whom you work**
- 3 You regularly monitor, evaluate and **reflect** on:
  - your own knowledge, methods and practice
  - the knowledge, methods and practice of **others**
  - your contribution to inter-agency and team workingto establish how well and in what ways your own knowledge and practice could better meet service and practice needs
- 4 You seek **supervision and support** to assess the implications of using new knowledge, methods and practice in your work
- 5 You take responsibility for your own **personal and professional development**, seeking and accessing **development opportunities** to meet your needs
- 6 You keep up-to-date records of your own personal and professional development, within confidentiality agreements and according to legal and organisational requirements

## 43 TAKE RESPONSIBILITY FOR THE CONTINUING PROFESSIONAL DEVELOPMENT OF SELF AND OTHERS

43b Contribute to the personal and professional development of others

### **Performance criteria**

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You need to show that:

- 1 You provide **constructive feedback** to enable others with whom you work to identify how their practice could better meet service and practice needs
- 2 You challenge poor practice:
  - constructively
  - in ways that safeguard individuals, key people and others within and outside your organisation
  - in ways that promote the use of best knowledge and evidence-based practice
- 3 You support others with whom you work to:
  - identify their personal and professional development needs
  - make use of mentoring, assessment and tutoring support
- 4 You provide personal support and act as a role model for others with whom you work, to enable them to develop their knowledge and practice
- 5 You identify and disseminate appropriately, information about new knowledge and evidence based practice that would be useful to others with whom you work
- 6 You identify development opportunities that meet the personal and professional development needs of others with whom you work and enable them to access qualifications
- 7 You record and report staff development and training within confidentiality agreements and according to legal and organisational requirements

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# TAKE RESPONSIBILITY FOR THE CONTINUING PROFESSIONAL DEVELOPMENT OF SELF AND OTHERS

### Knowledge specification for the whole of this unit

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Competent practice is a combination of the application of skills and knowledge informed by values and ethics. This specification details the knowledge and understanding required to carry out competent practice in the performance described in this unit. When using this specification **it is important to read the knowledge requirements in relation to expectations and requirements of your job role.**

#### Values

- 1 Up-to-date knowledge and practice of legal and organisational requirements for equality, diversity, discrimination, rights, confidentiality and sharing of information and to how update and develop your own, and the practice of other staff on these
- 2 How to access training and development to enable you to manage ethical dilemmas and conflicts for individuals, those who use services and staff

#### Legislation and organisational policy and procedures

- 3 Codes of practice and conduct, and standards and guidance relevant to your setting and own and the roles, responsibilities, accountability and duties of others when developing your own and the practice of colleagues
- 4 Current local, UK and European legislation and organisational requirements, procedures and practices for:
  - data protection
  - employment practices
  - developing your own knowledge and skills and the personal and professional development of others
- 5 Key government initiatives which affect organisational practices on:
  - the use of evidence and knowledge based practice
  - the training, education, supervision, support and appraisal of staff
  - the regulation of the workforce
- 6 How to access, evaluate and influence organisational and workplace policies, procedures and systems for personal and professional development
- 7 The purpose of and arrangements for you to provide and receive supervision and appraisal

#### Theory and practice

- 8 How and where to access literature, information and support to inform your own and colleague's personal and professional development
- 9 An up-to-date knowledge of the literature related to best practice in personal and professional development, reflective practice, supervision and support, challenging poor practice, training and support for yourself and colleagues
- 10 An up-to-date knowledge of government reports, inquiries and research relevant to personal and professional development in your area of work
- 11 Lessons learned from inquiries into serious failure of health and social care practice, and from successful interventions
- 12 Principles underpinning personal and professional development and reflective practice
- 13 How to work in partnership with individuals, key people and those within and outside your organisation to enable you to develop and enhance your knowledge and practice

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## **TAKE RESPONSIBILITY FOR THE CONTINUING PROFESSIONAL DEVELOPMENT OF SELF AND OTHERS**

### **Knowledge specification for the whole of this unit (continued)**

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- 14 Styles and methods of learning that are appropriate to yourself and colleagues
- 15 Approaches to learning that will allow you to transfer your knowledge and skills to new and unfamiliar contexts
- 16 Methods of supporting staff to work with and support individuals, key people and others
- 17 How to challenge poor practice effectively
- 18 The differences between assessing, mentoring, appraisal, coaching and tutoring/teaching support
- 19 The use of evidence, fact and knowledge based opinions in records and reports and why it is important to differentiate between these and make clear the source of evidence to readers
- 20 Approaches to self-reflection and the reflective practice of others
- 21 The impact of stress and conflict on organisational, individual and team performance

## TAKE RESPONSIBILITY FOR THE CONTINUING PROFESSIONAL DEVELOPMENT OF SELF AND OTHERS

### Evidence requirements for this unit

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- Direct observation by assessor and/or an expert witness is required for some of the performance criteria for every element in this unit.
- Prior to commencing the unit you should agree a plan with your assessor regarding the types of evidence to be used.
- You must provide your assessor with evidence for ALL the performance criteria and ALL the knowledge requirements and the relevant parts of the SCOPE as applicable to your workplace.
- The evidence must, at all times, reflect the policies and procedures of the workplaces as linked to current legislation and values and principles for best practice within the Health and Social Care Sector. This will include the National Service Standards for your area of work or client group.
- All evidence should relate to real work activities for ALL elements of this unit.
- Simulation is NOT permitted for this unit.

### Competences can be demonstrated using a variety of types of evidence from the following:

- **Assignments/projects:** you may have already completed a Project or Assignment (for example from HNC, NC, VRQ, BTec courses, D32, 33, 34, A1 and V1). You could also use evidence of previous in-house training course/programmes you have completed showing professional development.
- **Reflective accounts:** you describing your actions in a particular situation(s) and reflection on the reason(s) for you practicing in that way, in relation to the individuals you work with and their day to day progress and your own professional progress.
- **Work products:** these can be any record that you would normally use within your normal role eg supervision notes, outline of training plans, minutes from meetings policies and procedures, etc.
- **Questioning and professional discussion:** you and your assessor may agree on questions to demonstrate your knowledge and/or performance, to supplement the evidence demonstrated through observations, products and reflective accounts. These can be oral or written but evidence of this must be recorded.
- **Witness testimonies:** these could from other people who can provide evidence of your own development or the ways in which you have contributed to the development of others.

**NB Confidential records are not required in your portfolio, they can remain where they are normally stored and be checked by your assessor and internal verifier. If they are included they must be anonymised.**