

Scheme Information – OCR Level 3 NVQ Diploma in Leisure Management (10281)

QAN Number: 600/2865/8
Accreditation Start: 01 September 2011
Total credits: 41
Minimum GLH: 234
Maximum GLH: 242

Mandatory Units:

OCR Unit No	Unit Title	Unit reference Number	Credit	Level	GLH
1	Understanding how to lead a team in active leisure	F/503/0778	3	3	17
2	Promoting customer care in active leisure	K/503/0774	3	3	18
3	Understanding how to manage health, safety and welfare in active leisure	A/503/0780	3	3	20
4	Understanding the Active Leisure and Learning Sector	F/600/1758	3	3	23
5	Understanding Employment Rights and Responsibilities	J/600/0840	2	2	15
6	Continuing professional development in active leisure	J/503/0782	2	3	8

OCR Unit No	Unit Title	Unit reference Number	Credit	Level	GLH
7	Understanding the Employing Organisation	R/600/1764	3	3	23
8	Manage own professional development within an active leisure organisation	Y/503/0866	4	3	20
9	Set objectives and provide support for an active leisure team	H/503/0871	5	3	25
10	Ensure the health, safety, welfare and security of customers and staff in an active leisure environment	M/503/0873	3	3	15
11	Improve the customer's experience in active leisure	R/503/0865	3	3	15

Optional Units Group B:

OCR Unit No	Unit Title	Unit reference Number	Credit	Level	GLH
12	Understanding financial procedures in active leisure	T/503/0776	3	3	20
13	Understanding how to deliver objectives through the work of an active leisure team	A/503/0777	2	3	10
14	Understanding how to supervise facility maintenance in active leisure	Y/503/0771	2	3	13
15	Marketing in active leisure	D/503/0772	6	3	30
16	Understanding how to sell services and products to customers in active leisure	L/503/0783	4	3	20
17	Operating swimming pool plant	F/503/0988	4	3	25

Optional Units Group C:

OCR Unit No	Unit Title	Unit reference Number	Credit	Level	GLH
18	Address performance problems affecting team members	J/503/0863	3	3	15
19	Promote learning and development in active leisure	K/503/0869	5	4	25
20	Manage physical resources in active leisure	D/503/0867	3	4	15
21	Implement financial procedures in active leisure	L/503/0864	3	3	15
22	Plan, organise and evaluate active leisure services	H/503/0868	2	3	15
23	Contribute to marketing in active leisure	F/503/0862	3	3	15
24	Operate swimming pool plant	M/503/0985	2	3	10
25	Sell active leisure services and products to customers	D/503/0870	3	3	15
26	Contribute to the prevention and management of abusive and aggressive behaviour	T/601/1168	4	3	20
27	Develop productive working relationships with colleagues	K/502/8426	4	3	16
28	Supervise the maintenance of equipment and facilities in active leisure	K/503/0872	5	3	25

The learner must achieve all 34 credits from the 11 mandatory units, a minimum of 2 credits from any Group B optional units and a minimum of 5 credits from any Group C optional units (41 credits in total).