



OXFORD CAMBRIDGE AND RSA EXAMINATIONS

LEVEL 1 FUNCTIONAL SKILLS ENGLISH

09498/02

PRACTICE PAPER 3 – AR10 READING TASK AND ANSWER BOOKLET

TIME: 50 MINUTES

Your surname or family name [grid]

Your first forename (if any) [grid]

Your second forename (if any) [grid]

Date of birth [grid]

Centre name [grid]

Centre number [grid]

Your OCR candidate number [grid]

FOR EXAMINER USE ONLY	
Question No	Mark
R1	/3
R2	/3
R3	/4
R4	/3
R5	/3
R6	/2
R7	/3
R8	/4
Total	/25

YOU NEED

- This task and answer booklet.
- A pen with black ink **OR** access to a computer and printer to print out your responses which should be firmly attached to this booklet.

You may use a dictionary and spell/grammar check facilities but you must not ask anyone to help you.

INSTRUCTIONS FOR CANDIDATES

Do NOT open this booklet until you are told to do so by the supervisor.

Fill in all the boxes above. Make sure your personal details are entered correctly. Use BLOCK LETTERS.

- Write your answer to each question in the space provided in this answer booklet or attach your printouts to this booklet before handing in.
- Additional answer space can be found on page 15.
- If you use extra paper, make sure that it has your name, candidate number, centre number and question number(s) on it and is securely attached to this booklet.
- When you have finished, hand this booklet to the supervisor.

THIS PAGE HAS BEEN LEFT INTENTIONALLY BLANK

RESOURCE DOCUMENTS

Document 1 (page 5) and Document 2 (page 7) contain information to help you answer the Reading task.

- The resource documents are perforated along the left hand side. You can remove them from the Reading task and answer booklet.
- Please fold page 5 and page 7 along the perforated strip before removing them from the Reading task and answer booklet.
- You have **50 minutes** to read the resource documents and answer questions 1 to 8. You should spend about **5 – 10** minutes of this time reading the resource documents.

THIS PAGE HAS BEEN LEFT INTENTIONALLY BLANK

The Badger Bugle

Hay Fever Hell

Summer is here again, but maybe it's not good news for everyone! For some, it signals the return of hay fever. A minor irritation or a major menace? Our reporter, Ishmael Carpenter (ishmael@bb.coz), has been finding out.

I never used to be very sympathetic to hay fever sufferers – after all, why should we be so concerned about a runny nose and a few sneezes? However, since my daughter developed it at the age of 7 (she's now 26!), I've changed my views completely.

It all started one day when she went out with her class for a nature walk. She came back sneezing but we didn't think anything about it. She sneezed all through the night – annoying, but we thought she was getting a summer cold. Until we saw her next morning.

She was barely recognisable. The whites of her eyes were red and had swollen to such an extent that there was nothing else showing – no beautiful blue eyes and not even any dark pupils.

We rushed her off to the doctor, who instantly diagnosed hay fever and prescribed her anti-histamine tablets. He reassured us that they would work quickly – and they did – but we were worried about why she should suddenly be suffering in this way.

Our doctor quizzed us about our family history. Had anyone else in the family had hay fever or suffered from allergies? Apparently, there is a tendency for allergies to run in families! Had she been ill recently? Sometimes this can trigger the immune system and set off allergic reactions.

Had she previously had little summer 'colds'? This could have been hay fever in disguise and it was only diagnosed when her symptoms were so bad that we took her to the doctor.

Our daughter was lucky. Her hay fever is easily controlled. Untreated, she gets a bit more irritable and doesn't enjoy life quite so much. But it's mild and, unlike some people, it doesn't affect her ability to work or to drive. It certainly isn't life-threatening, though it can be for some.

And more and more people are suffering. Scientists now think that modern living, with all its pollution, is somehow making more people develop all sorts of allergies, including hay fever.

The good news is that more people are becoming aware of the effects of hay fever. Action is being taken to combat these, not only in terms of drugs, but also in the way employers take practical steps to help sufferers. This includes keeping windows closed, and making sure the air conditioning in the office is on and has new pollen filters each year. Employers can also encourage flexible working and home working when the pollen count is really high. All these things help.

So if you see someone suffering – remember to have some sympathy!

To learn more about hay fever ring the hay fever helpline on 01234 234234 or email them on hayfeverhelp@hipol.coz

THIS PAGE HAS BEEN LEFT INTENTIONALLY BLANK

Document 2

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History

Address www.nhfsa.coz/forum

UK National Hay Fever Sufferers Association Discussion Forum

Share your experiences – learn from others!

Reg
Hay fever can be bad but it's much easier to control than I thought. I make sure I close my windows between 5pm and 8pm when the pollen count is at its highest and I don't go out at these times either if I can help it. I always wear sunglasses to stop the pollen irritating my eyes and, if it's really bad, I put a bit of Vaseline at the end of my nose to trap some of the pollen particles.

Louis
Sorry if this sounds rude but anyone reading this should ignore what Reg said above. Alternative therapies are a load of rubbish! I should know. I took 'natural remedies' and put Vaseline up my nose. I slept with the windows shut and wore dark glasses. Nothing made any difference. Eventually, my wife bullied me into going to a doctor. He prescribed eye drops and nasal sprays as well as tablets and I felt as if I'd been reborn. I still have hay fever – but I don't have to suffer from all the symptoms.

Chantal
Alternative therapies should be banned! We don't cast a spell to mend a broken leg so why do we think a bit of oil on a pillow will fix hay fever? It's like going back to the Middle Ages and trying a bit of magic.

Patti
I think there's a lot to be said for both traditional medicine and alternative cures – when you can get hold of them. What gets me is that the NHS is still allowing people to suffer when there are treatments available. My daughter missed loads of time at school when her hay fever was bad – from age 11 until she went to college at 16. It was only when she spoke to someone at college that we realised our doctor could not only prescribe her anti-histamines but could also refer her to the hospital allergy clinic. Here they can check what you're allergic to and give a course of injections to stop the allergy.

THIS PAGE HAS BEEN LEFT INTENTIONALLY BLANK

TASK AND ANSWER PAGES

THIS PAGE HAS BEEN LEFT INTENTIONALLY BLANK

READING TASK (25 marks)**INFORMATION**

You have **50 minutes** to read the resource documents and answer questions 1 to 8. You should spend about **5 – 10 minutes** of this time reading the resource documents.

Answer **all** the questions using information from the documents.

You do **not** need to write in sentences.

Scenario

You think you have started to develop hay fever and are not sure what to do about it. You have visited your doctor and, as it is not very severe, she has encouraged you to find out more about it. You have read an article in your local paper (Document 1) and comments from other hay fever sufferers on an online forum (Document 2).

1 Identify **three** reasons why people could develop hay fever.

(3 marks)

2 Identify **three** possible results of **not** treating hay fever.

(3 marks)

[Turn over

3 In Document 2:

a) which **two** hay fever sufferers disagree with using alternative therapies as a way of treating hay fever?

(2 marks)

b) how do you know each of them feels strongly about this?

(2 marks)

4 Give **three** suggestions from Document 2 for dealing with hay fever.

(3 marks)

5 Identify **three** ways in which employers can help hay fever sufferers.

(3 marks)

6 How can you get further information on hay fever?

(2 marks)

7 State **two** reasons why Patti is angry. Explain why she feels so strongly.

(3 marks)

8 Identify **two** layout features which are used in the documents. Explain how **each** feature helps the reader.

(4 marks)

Oxford Cambridge and RSA Examinations is a Company Limited by Guarantee
Registered in England
Registered Office: 1 Hills Road, Cambridge, CB1 2EU
Registered Company Number: 3484466
OCR is an exempt Charity

/



OXFORD CAMBRIDGE AND RSA EXAMINATIONS

**OCR FUNCTIONAL SKILLS
QUALIFICATION IN ENGLISH AT LEVEL 1**

**This assessment may be taken within these dates:
PRACTICE PAPER 3**

Mark Scheme

The maximum mark for the Reading paper is [25]

Functional Skills English L1 Mark Scheme – Reading Task (25 marks)

Reading

Q	M/S Ref	Accepted Response	Type of Response	Marks	Total marks
1	1R3	a) they become allergic to pollen b) they come in contact with a new type of pollen /nature causes allergy c) an illness affects their immune system d) a tendency to allergy runs in the family/family history e) modern living eg pollution increases susceptibility	Closed	1 1 1 1 1 (Max 3)	3
2	1R3	a) affects ability to work b) affects ability to drive c) not able to enjoy life as much d) become more irritable e) if severe, may be life threatening f) physical consequences eg sneezing / red eyes / runny nose.	Closed	1 1 1 1 1 1 (Max 3)	3
3a	1R2	a) Louis b) Chantal	Open	1 1 (Max 2)	4
3b		Louis - because he says readers should ignore the positive comments made by Reg Louis - because he says alternative therapies are: "a load of rubbish" Chantal - because she would ban alternative therapies Chantal - because she likens alternative therapies to magic and the Middle Ages		1 1 1 1 (Max 1)	
4	1R2	a) keep windows/ doors closed b) avoid going outdoors when the pollen count is high (or 5pm – 8pm c) take anti-histamines / tablets d) wear sunglasses e) nasal sprays f) eye drops g) vaseline to trap pollen h) course of injections	Open	1 1 1 1 1 1 1 1 (Max 3)	3
5	1R4	a) take practical steps b) keep windows closed c) renew pollen filters on air conditioning units d) (be positive about) flexi-working e) (allow employees to) work from home when pollen count is v high.	Closed	1 1 1 1 1 (Max 3)	3
6	1R1	a) send an email to hayfeverhelp@hipol.coz b) ring the hay fever helpline on 01234 234234	Closed	1 1 (Max 2)	

Q	M/S Ref	Accepted Response	Type of Response	Marks	Total marks
7	1R4	<p>She can't believe the NHS is still allowing people to suffer when drugs are available. The doctor could have referred her daughter to the allergy clinic. She feels really strongly about this because her daughter missed so much time off school when she was 11-16.</p> <p>Candidate has stated one reason why Patti is angry but no explanation</p> <p>Candidate has stated one or two reasons why Patti is angry with some explanation of why she feels so strongly</p> <p>Candidate has stated two reasons why Patti is so angry with detailed explanation of why she feels so strongly.</p>	Open	<p>1</p> <p>2</p> <p>3 (Max 3)</p>	3
8	1R1	<p>Candidate is aware of layout techniques used in the documents. This might include heading, varied type faces, bold/italic, table format etc, and commented on their effectiveness (attractiveness, differentiation between different comments, etc.)</p> <p>One correct feature identified but no comment</p> <p>Two or more features identified, but no comment</p> <p>One feature with a comment on its effectiveness</p> <p>More than one feature with detailed commentary.</p>	Open	<p>1</p> <p>2</p> <p>3</p> <p>4 (Max 4)</p>	4
				Total	25

Note to markers: Where a candidate does not meet the minimum required for the award of 1 mark, 0 marks should be awarded. This applies to all mark scheme references.