



NEW PROCESS from 31 March 2014

Creative and Digital Media Apprenticeship Mailbox for Scheme code 10323

The current mailbox is no longer in use.

If you have an assessment query about any of the Creative and Digital Media Apprenticeship units, you can now contact vocational.qualifications@ocr.org.uk

In order to ensure that your query is dealt with effectively, please use the format below for the subject line:

Creative and Digital Media Apprenticeship 10323 Unit 02

Please note that this subject line format is for assessment queries only and cannot be used for the following:

- General enquiries e.g. advice about using e-claims or documentation queries
- As a checking service for full assignments or tutor worked copies
- Any query that has attachments
- Any query about units that have already been processed or certificated.

For these queries please continue to contact vocational.qualifications@ocr.org.uk or telephone 02476 851509