

Monday 17 June 2013 – Afternoon

LEVEL 1/2 CAMBRIDGE NATIONALS IN HEALTH AND SOCIAL CARE

R021/01 Essential Values of Care for Use With Individuals In Care Settings



Candidates answer on the Question Paper.

OCR supplied materials:
None

Other materials required:
None

Duration: 1 hour



Candidate forename		Candidate surname	
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Centre number							Candidate number				
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INSTRUCTIONS TO CANDIDATES

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. If additional space is required, you should use the lined pages at the end of this booklet. The question number(s) must be clearly shown.
- Do **not** write in the bar codes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **60**.
- This document consists of **12** pages. Any blank pages are indicated.

SECTION A

1 Following a recent inspection of Thorpe Hospital, the report raised some issues about the care provided to patients. The inspection found that:

- patients were left to feed themselves. Some patients found this difficult and became agitated and upset;
- personal records of patients were left in public areas and visitors were able to pick up and read sensitive information;
- the dietary needs of vegetarian patients were not met;
- there was no procedure in place for patients to voice opinions.

(a) Identify **two** rights of patients of Thorpe Hospital.

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2

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[2]

(b) Explain why it is important for patients at Thorpe Hospital that the rights of individuals are maintained. Use examples to support your answer.

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..... **[6]**

(c) Describe how the following values of care could be applied by staff at Thorpe Hospital.

Promoting individuals' rights and beliefs

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Promoting equality and diversity

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[4]

2 (a) State **two** ways staff should maintain confidentiality at Thorpe Hospital.

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[2]

(b) Discuss how the Data Protection Act supports the rights of patients to confidentiality.

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(c) Describe what is meant by:

Equality

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Diversity

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[4]

5 (a) Give **three** different examples of choices individuals could make in care settings.

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[3]

(b) Describe how care workers could challenge discriminatory behaviour to support individuals to maintain their rights.

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[4]

(c) Identify **four** security measures which could be used in care settings to protect individuals.

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[4]

END OF QUESTION PAPER

