



Tuesday 3 June 2014 – Morning

AS GCE BUSINESS STUDIES

F292/01 Business Functions

Candidates answer on the Question Paper.

OCR supplied materials:

- Clean copy Case Study (F292/01/CS)

Other materials required:

- A calculator may be used

Duration: 2 hours



Candidate forename		Candidate surname	
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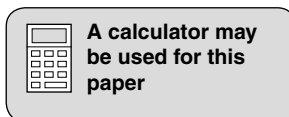
Centre number						Candidate number				
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INSTRUCTIONS TO CANDIDATES

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions. You should not need to spend more than 30 minutes on Section A.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).
- Do **not** write in the bar codes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **90**.
- Your Quality of Written Communication will be assessed in questions marked with an asterisk (*).
- This document consists of **16** pages. Any blank pages are indicated.



Section A

Answer **all** questions

Question 1 does **not** relate to the AAB case study.

1 (a) State **two** hygiene (or maintenance) factors identified by Herzberg.

1

2

[2]

(b) Identify **one** advantage and **one** disadvantage of a laissez-faire leadership style.

Advantage

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Disadvantage

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[2]

(c) What is meant by the term 'lead time' in relation to stock control?

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..... [2]

(d) Complete the unshaded boxes in the cash flow statement below.

Item	March (£)	April (£)
Opening balance	150	
Inflows		
Sales revenue	230	210
Outflows		
Wages	128	120
Raw materials	84	
Other costs	22	25
Net cash inflow		5
Closing balance		

[4]

(e) Outline **two** advantages to a firm of using quality circles.

1

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2

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[4]

(f) Explain **two** consequences to a firm of adopting a product orientated approach.

1

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2

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[4]

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