



Oxford Cambridge and RSA

Thursday 15 January 2015 – Morning

LEVEL 1/2 CAMBRIDGE NATIONALS IN HEALTH AND SOCIAL CARE

R021/01 Essential Values of Care for Use With Individuals In Care Settings

Duration: 1 hour

Candidates answer on the Question Paper.

OCR supplied materials:
None

Other materials required:
None



Candidate forename		Candidate surname	
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Centre number						Candidate number				
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INSTRUCTIONS TO CANDIDATES

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. If additional space is required, you should use the lined page at the end of this booklet. The question number(s) must be clearly shown.
- Do **not** write in the bar codes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **60**.
- This document consists of **12** pages. Any blank pages are indicated.

SECTION A

Answer **all** questions.

1 Dave is the site supervisor (caretaker) at Progress Primary School. He is responsible for managing safety and security at the school. Recently Dave found two unaccompanied visitors wandering around the school corridors. They said they ‘wanted to have a look around’.

(a) Identify **four** security measures that could be used in an early years setting, such as Progress Primary School, to prevent unwanted visitors getting in to the school building.

- 1
- 2
- 3
- 4

[4]

(b) It is part of Dave’s job as the site supervisor to make sure that the school complies with health and safety legislation.

Identify **two** ways that Dave could demonstrate that Progress Primary School complies with health and safety legislation.

- 1
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-
-
- 2
-
-

[2]

2 Adam lives in a residential care home for young people with disabilities. One of his carers shouts at him and Adam is often left to feed himself, which he finds difficult. Adam's family are concerned that he is not receiving the level of care appropriate to his needs.

(a) Identify the **three** values of care that apply in social care settings such as a residential care home. Give an example of how staff could apply each value of care in their day-to-day work with Adam.

Value of care

How it could be applied

.....

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Value of care

How it could be applied

.....

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Value of care

How it could be applied

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.....

[6]

(b) Identify **two** protected characteristics, covered by the Equality Act 2010, that are being discriminated against by the poor quality service provided by Oakfield Park Medical Centre.

Protected characteristic 1

.....

Protected characteristic 2

.....

[2]

SECTION B

Answer **all** questions.

- 4 (a) The table below lists a key aspect from **three different** pieces of legislation.

Complete the table by naming the piece of legislation each aspect is taken from.

Key aspect	Name of legislation
Women have the right to breastfeed in public places	
Provides the authority to take a person to a 'place of safety' for assessment	
Information must be secured against accidental loss, damage or unlawful processing	

[3]

- (b) The Children Act 2004 is a piece of legislation that protects children and young people. Describe key aspects of the Children Act 2004.

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[6]

(c) Identify **three** rights that individuals have.

1

2

3

[3]

(d) Providing up-to-date information on the location of services is one way of supporting individual's rights.

Identify **two** other pieces of up-to-date information that would support individual rights.

1

2

[2]

- 5 (a) Explain how each of the following **three** personal hygiene measures helps to protect individuals.

Appropriate protective clothing for staff

Explanation

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Appropriate hand washing routines for children in a nursery

Explanation

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Nursing staff are not allowed to wear nail polish

Explanation

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[6]

ADDITIONAL PAGE

If additional space is required, you should use the lined page below. The question number(s) must be clearly shown.

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