



Oxford Cambridge and RSA

Monday 8 June 2015 – Afternoon

A2 GCE LEISURE STUDIES

G184/01 Human Resources in the Leisure Industry

Candidates answer on the Question Paper.

OCR supplied materials:

- Clean copy Case Study

Other materials required:

None

Duration: 1 hour 30 minutes



Candidate forename		Candidate surname	
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Centre number						Candidate number				
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INSTRUCTIONS TO CANDIDATES

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).
- Do **not** write in the bar codes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **100**.
- The quality of your written communication will be taken into account when marking your answer to the question marked with an asterisk (*).
- This document consists of **12** pages. Any blank pages are indicated.

FULL SAIL

- 1 (a) To help run Full Sail, Peter employs a range of full-time and part-time permanent staff, he also employs staff on a seasonal basis who are on fixed-term contracts.

Explain what is meant by seasonal staff.

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..... [2]

- (b) Full Sail has to take into account several pieces of legislation such as the Equality Act and the Working Time Directive.

Outline the key intentions and requirements of the Equality Act.

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(b)* Evaluate the advantages and disadvantages to Full Sail of asking applicants to submit an application form rather than a curriculum vitae (CV).

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(c) Shortlisting is one part of the recruitment process. Define shortlisting.

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..... [2]

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