

GCE

General Studies

Unit F731: The Cultural and Social Domains

Advanced Subsidiary GCE

Mark Scheme for June 2015

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This mark scheme is published as an aid to teachers and students, to indicate the requirements of the examination. It shows the basis on which marks were awarded by examiners. It does not indicate the details of the discussions which took place at an examiners' meeting before marking commenced.

All examiners are instructed that alternative correct answers and unexpected approaches in candidates' scripts must be given marks that fairly reflect the relevant knowledge and skills demonstrated.

Mark schemes should be read in conjunction with the published question papers and the report on the examination.

OCR will not enter into any discussion or correspondence in connection with this mark scheme.

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These are the annotations, (including abbreviations), including those used in scoris, which are used when marking

Annotation	Meaning of annotation
✓	Correct/Valid point
×	Incorrect/Invalid point
DEV	Development
EG	Example/Illustration
REP	Repetition
+	Positive factor/idea
_	Negative factor/idea
?	Unclear idea/statement
NAQ	Not answering the question
R	Reason
3	Communication 3 marks
2	Communication 2 marks
1	Communication 1 mark

Assessors are expected to fully annotate **all** responses using symbols from the above list. The question rubric will suggest the appropriate annotation to be selected from the menu. For example, if positive and negative ideas or factors are required it will be necessary to use **+** or **-**. When there is some doubt about the point or ideas being presented or a lack of clarity in a response it would be appropriate to use **?** In sections A and C, some questions are awarded marks for communication separately (see section 12). For these questions, in addition to adding annotation to indicate the quality of the answer it is necessary to add a separate symbol to indicate the quality of communication. This should be inserted at the end of the answer.

In sections B and D, candidates are required to answer one essay in each section. In addition to accurately annotating the whole response it is necessary to provide a clear, summative comment at the end of the essay. This is inserted into the item level comment box. At the end of the comment, assessors must indicate the level which is being awarded. For example, **L3** would be inserted at the end of a comment if the assessor is awarding a mark between 13 and 18.

Here are the subject specific instructions for this question paper

The mark scheme provides some of the important information that candidates may include in their answers to the questions. It is not definitive or exclusive. Candidates invariably provide additional material or alternative response that may be valid and creditworthy. In this subject, assessors are required to exercise a degree of discretion when considering candidate responses and may, at times, need to use their professional judgement in deciding whether a response should be awarded any marks. General Studies is not exclusively a test of knowledge though candidates are encouraged to use their experience of a wide range of educational experience and actuality in their answers. Assessors are reminded that the extent and level of thinking that has been employed by candidates is the key to unlock the higher level of marks. On the other hand, simple, assertive statements attract little credit. Guidance on the construction of comments can be found in section 12.

Subject-specific Marking Instructions

Assessment Objectives

There are four assessment objectives:

AO1 Demonstrate Knowledge and Understanding applied to a range of issues, using skills from different disciplines:

- showing an understanding of the subject being examined by including accurate factual information
- including information from a range of sources, from different subject areas
- displaying confidence and clarity in the presentation of facts.

AO2 Analysis and Evaluation by marshalling evidence and drawing conclusions; select, interpret, evaluate and integrate information, data concepts and opinions:

- developing and supporting ideas with additional information that enhances and clarifies their meaning
- introducing examples that are selected to support the knowledge being presented
- discussing the validity of ideas through analysis and evaluation.

AO3 Understanding Knowledge by demonstrating an understanding of different types of knowledge, appreciating their strengths and limitations:

- extending the range of knowledge beyond that which is commonly accepted
- considering alternative, and perhaps, less popular, attractive or plausible viewpoints and offering a different perspective
- including personal experience that might support or refute the knowledge and ideas that are being presented.

AO4 Communication in a clear and accurate way while being concise, logical and relevant:

- writing with fluency and accuracy taking account of the technical rules of language
- producing a response that engages the reader and transmits its meaning without ambiguity
- using a range of relevant language and terminology that is appropriate to the topic.

Note that in Section A of this paper, marks for communication are allocated and awarded separately. The following table should be used in the allocation of marks. Further information is included with individual questions:

Communication

Where there are **four marks** for Communication, use the following descriptors:

4 marks	
	errors
3 marks	A clear response that makes the case clearly using good expression and the minimum of errors.
2 marks	Some aspects of the response remain unclear though the general ideas are reasonably clear with some technical errors that hinder understanding.
1 mark	The response is unclear and it is difficult to follow the sense of the argument(s) presented. There are many technical errors.
0 marks	This is awarded for no response or when the answer is totally incorrect.

Where there are **three marks** for Communication, use the following descriptors:

A very clear response making a case with facility, using a range of appropriate expression and without technical errors
Most of the response is clear though some aspects may remain unclear due to technical errors that hinder understanding.
The response is unclear and it is difficult to follow the sense of the argument(s) presented. There are many technical errors.
This is awarded for no response or when the answer is totally incorrect.

Where there are **two marks** for Communication, use the following descriptors:

2 marks	A clear response that communicates ideas succinctly and without technical errors.
1 mark	A response that shows a basic understanding but may contain some ambiguity and technical errors.
0 marks	This is awarded for no response or when the answer is totally incorrect.

Where there are AO4 marks available the mark awarded for AO4 must not exceed the mark for content.

Guidance for Examiners

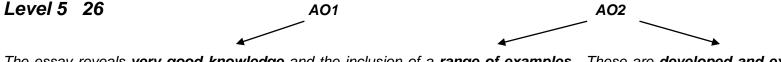
It is essential that annotations clearly show why marks have been awarded – your Team Leader will assess your annotation as well as the accuracy of your marking.

Stages in marking an essay

- read and **fully annotate** the candidate's response using the recommended annotation and generic annotation in section 11. Annotation should be placed **in the margin**
- review your annotation, and then consider in which level the answer is located.
- consider its **position within the level** and **allocate a mark**.

Write a full summative comment to support the marking decision.

The comment must address the main requirements of the question and reveal how well the candidate has tackled these, for example an answer placed in the highest level might receive a comment such as:



The essay reveals very good knowledge and the inclusion of a range of examples. These are developed and explored in detail and there is clear evidence of exploring different views and perspectives. The essay is written fluently and with accuracy showing displaying an elegant written style.

A03

- comments must be made in addition to the AO statements but NOT instead of them.
- in your comments you must try to be positive and specific
- comments must match the mark and level which is being awarded
- comments must be considered after close reference to the level descriptor for each individual question.

A weaker answer might receive a comment such as:

Level 2 10

The essay displays **limited knowledge** of the topic and fails to engage with the subject matter. There is **limited explanation and development of ideas and few examples are offered**. The essay is quite assertive **and needs to explore a range of ideas or alternatives**. Weaknesses in expression **hamper the overall clarity**.

,

A04

A01

`AO3

AO2

Summary

All summative comments must include:

- some reference to the extent and quality of the candidate's knowledge (AO1)
- an acknowledgement of how far the knowledge is understood, developed and interpreted with the use of examples (AO2)
- how far there has been an examination of different viewpoints and perspectives that challenge the question or knowledge (AO3)
- a judgement of the quality and clarity of the essay (AO4).

If bullet points are used where continuous prose is asked for, a maximum of level 3 is available for a 30-mark question

Section A: The Cultural Domain

Question Answer/Indicative content		Mark	Guidance					
1 a	The two sources are representative of kitchens that might be found in houses in the years 1940 and 2015. The following points are some of the features of the kitchens,	9	1a	AO1 4	AO2	AO3	AO4 3	Total 9
			Three Each v 1 mar 1 mar	ways are reway can see k for the ide k for a reason unication A very clear using a rarechnical emay remain hinder und The responsense of the technical emay remain hinder und	equired. ore up to 2 entification on and/or s er response response response n unclear of erstanding onse is uncle ne argumer errors.	marks: of a way supporting e making a opriate ex is clear th lue to tech . ear and it int(s) prese	information a case with pression a cough some anical error is difficult tented. There	on. facility, and without e aspects

Question	Answer/Indicative content	Mark			Gı	uidance		
b	Both locations would require some consideration of the	8		AO1	AO2	AO3	AO4	Total
 both locations would require some consideration of the following: position – lack of hazards, visibility, social safety e.g. fences, security cameras, supervision design – types of equipment, age group focus, special requirements e.g. smooth edges, guards, impact protection, ramps and/or lifts for easy access equipment – matching needs (developmental or social), fun and enjoyable choices, e.g. apparatus or furnishings supervision – carers and parents are able to manage the space easily and effectively; emergency facilities are available such as first aid provision, alarms and possibly closed-circuit television. Examiners may use their professional judgement in awarding marks for alternative answers. 			are e gain choi • Stro is us	expected to additional ce, advant nger answ sed as an eddidate cho	o name an marks for ages or po ers may er	d describe explaining ssibly limit merge whe	two facto their reas ing factors on persona	s. al experienc
C	The question involves creating a commercial for a Theme Park. A Theme Park is a place with attractions made up of rides such as roller coasters. They usually contain different kinds of shops, restaurants and food courts, as well as other entertainment outlets. Theme Parks can be enjoyed by both adults and children. Examples might include Disneyland, Universal Studios, Blackpool Pleasure Beach, Alton Towers, and LEGOLAND. Some general points about commercials: • a commercial is a promotional announcement that tries to get a consumer to buy into goods or services • some commercials are funny, and some are thought provoking • one good quality of a good commercial is human interest	13	com A sir not r It is of co Conter 9-10 a ve reas 6-8 I	mercial. Possible table esult in a land important to the formal are the marks ary good outleast for the Marks	detailing the high mark to hat reason given in sure the highest and the highes	le or bullet ne content for content as for the for pport of the commercia d content	points are of the con or common and e answer. I with very chosen.	e acceptable nmercial wil unication. the choice

Question	Answer/Indicative content	Mark	Guidance
	 they show off the product or service a good commercial has style bad commercials can be so bad that they can persuade the audience not to buy the product if a commercial is interesting, informing, and funny, sympathetic, or meaningful it is likely to be successful the use of an iconic-type character can be an integral part of making a commercial stand out. A selection of formats and ideas that may be used include: creating a title or a strapline dividing the commercial into sections (explaining the content) considering camera instructions and/or audio-visual effects inventing characters, dialogue, voiceover scripts selecting additional sound or incidental music. 		format and content chosen. 4-5 Marks an adequate outline of a commercial with adequate reasons for the format and content chosen. 1-3 Marks a limited outline of a commercial with adequate reasons for the format and content chosen. Communication A3 A very clear response making a case with facility, using a range of appropriate expression and without technical errors. A2 Most of the response is clear though some aspects may remain unclear due to technical errors that hinder understanding. A1 The response is unclear and it is difficult to follow the sense of the argument(s) presented. There are many technical errors. A0 This is awarded for no response for when the answer is totally incorrect.

Section B: The Cultural Domain

Question	Answer/Indicative Content Marks		Guid	lance
2	The question involves:	30	Content Some results from a YouGov poll (June 2013). These may help in	Levels of response Level 5 (25-30 Marks)
	 a discussion of the fact that religion is declining due to a lack of facts some consideration of whether there is a god or supreme being the suggestion of a conclusion that suggests how far this is true. Possible reasons for the decline of religious belief may include reference to an increase in terror and extremism connected to religion and many atrocities committed by believers disasters such as tsunamis, earthquakes and famine the Catholic Church sex abuse scandal and a general decline in moral standards in society as whole conflicting views on civil partnerships and relationships generally the economic recession and religion's impotence to affect any changes developments in science and reason eclipsing religion as people view beliefs more intellectually and objectively. Counter arguments may give evidence to refute the claim by stating that proof lies in: 		 (June 2013). These may help in deciding whether a viewpoint is reliable or not. Of the people surveyed: 56% had no religion (28% were Christian) 56% never attend church (5% attend at least weekly) 57% do not believe in a god (25% say they do) 53% felt religious leaders have no influence (12% said they did) 41% felt that religion was a cause of evil rather than good (14% said the opposite). By including the directive how far it is important that the essay is balanced in presenting views that both support and refute the claim. The use of examples and the inclusion of reasons for the viewpoints expressed (as well as how far these are reliable) would indicate a higher quality response. 	 very good knowledge of the decline in religious belief with very good reference to facts that would support or refute the claim very good development of ideas with a very good range of examples and illustration very good exploration of the limitations of ideas presented and the exploration of alternative views very good communication with very clear, concise organisation and expression. Level 4 (19-24 Marks) good knowledge of the decline in religious belief with good reference to facts that would support or refute the claim good development of ideas with a good range of examples and illustration good exploration of the limitations of ideas presented and the exploration of alternative views good communication with clear organisation and expression.

Question	Answer/Indicative Content	Marks	Guidance
			Content Levels of response
	 religious writings and teachings form the basis of our cultural fabric, rules and ethics – originated from somewhere or from someone the complexity of the earth is sufficient to confirm that it was created by a 'designer' the human brain's intelligence shows that there was a higher intelligence behind it the durability of religious belief over millennia despite controversy and scandals Man's inability to totally disprove the existence of god or a supreme being. 		Level 3 (13-18 Marks) • adequate knowledge of the decline in religious belief with adequate reference to facts that would support or refute the claim • adequate development of ideas with a some examples and illustration • adequate exploration of the limitations of ideas presented and the exploration of alternative views • adequate communication with adequate organisation and expression. Level 2 (7-12 Marks) • limited knowledge of the decline in religious belief with limited reference to facts that would support or refute the claim • limited development of ideas with a limited range of examples and illustration • limited exploration of the of ideas presented • weak communication with weak organisation and expression. Level 1 (1-6 Marks) • very limited knowledge of the decline in religious belief with very limited reference to facts that would support or refute the claim

Question	Answer/Indicative Content	Marks	Guida	Guidance		
			Content	Levels of response		
Question	Answer/Indicative Content	Marks		Levels of response very limited development of ideas with a very few, if any, examples very limited exploration of the limitations of ideas very limited communication with very weak organisation and expression.		

Question	Answer/Indicative Content	Marks	Guid	lance
			Content	Levels of response
3	 The question involves: examining how humour has been successfully used in the works of artists outlining elements that have led to this success reference to two art forms to illustrate the answer. The source of humour that may be referred to directly or indirectly includes: incongruous situations, improbable events depicting the truths of everyday life – at home, school or work – where the audience can see themselves in that situation an element of conflict such as doing battle with authority or a bully surprising the audience by mistaken identity or turning a situation on its head everyday heroes, with some flaws, as audiences like the underdog. The purpose of humour may be to: criticise events through satire e.g. the actions of politicians shock the audience create enjoyment appear superior to others share the fallibilities of characters with whom we have sympathy gain pleasure through escapism. 	30	 The essay may successfully refer to examples from any art form. A creative artist in this context is the creator of the work- the author, composer or director NOT the performer whose role is that of interpreting the work. For example the comedy of John Sullivan in creating Only Fools and Horses would be acceptable whereas David Jason (a cast member) would not. However, if the performer is also the author (as can be said for stand-up comedians such as Peter Kay or Jo Brand, this reference would be allowed.) The question is open-ended in the sense that candidates are given a free choice of examples to illustrate their answer but there must be evidence of an examination of success and not simply a description of achievements. 	 Level 5 (25-30 Marks) a very good outline of the nature of humour, its purpose and effect, showing very good knowledge very good discussion with very clear examples and development of ideas very good consideration of a personal viewpoint that informs the ideas presented with clarity and precision very good communication with very clear, concise organisation and expression. Level 4 (19-24 Marks) a good outline of the nature of humour, its purpose and effect, showing good knowledge good discussion with clear examples and development of ideas good consideration of a personal viewpoint that informs the ideas presented with clarity good communication with clear organisation and expression. Level 3 (13-18 Marks) an adequate outline of the nature of humour, its purpose and effect, showing adequate knowledge adequate discussion with some examples and some development of ideas

Question	Answer/Indicative Content	Marks		Guidance		
			Content	Levels of response		
				adequate consideration of a personal viewpoint adequate communication with adequate organisation and expression Level 2 (7-12 Marks) a limited outline of the nature of humour, its purpose and effect, showing limited knowledge limited discussion with limited examples and development of ideas limited consideration of a personal viewpoint limited organisation and weak expression. Level 1 (1-6 Marks) a very limited outline of the nature of humour, its purpose and effect, showing very limited knowledge very limited discussion with very few or no examples very limited consideration of a personal viewpoint, if any very limited communication with very weak organisation and expression.		

Question	Answer/Indicative Content	Marks	Guidance					
			Content	Levels of response				
4	 The question involves: a discussion of the extent to which the media can be trusted to tell the truth the inclusion of examples of media; this could be the written word, television, film or the internet. Some ideas about truth with reference to the media include: truth is objective, based on true facts and not founded on hearsay a significant amount of news is fabricated or exaggerated to 'sell' a story or to make it more dramatic or exciting; the portrayal of some characters or sequence of events might be modified to promote a response from the audience truth is grounded on historical, scientific and geographical facts, based on current state of knowledge to present truth there should be a greater degree of careful research, accurate writing and reporting as well as unbiased presentations of facts, without any hidden agenda reporting uninteresting or objective truth may be sacrificed by resorting to gossip columns, sensational love stories, and highlighting gruesome details of crime stories (usually for commercial rather than moral or 	30	The question requires the inclusion of examples to support views. Protracted descriptions without reference to the central theme of truth will restrict the awarding of marks. An alternative approach might involve discussing the extent to which a television programme or film might present a true representation of facts. The question includes the rubric to what extent, a very good answer will look at both the reliability and unreliability of the media to tell the truth and to present a considered viewpoint in a conclusion.	 Level 5 (25-30 Marks) a very good examination of how far the media can be trusted displaying very good knowledge very good supporting information and examples that are explained clearly and in detail and support the views presented very good consideration of a range of ideas and their limitations in terms of validity and feasibility very good communication with very clear, concise organisation and expression. Level 4 (19-24 Marks) a good examination of how far the media can be trusted displaying good knowledge good supporting information and examples that are clear and support the views presented a good consideration of a range of ideas and their limitations in terms of validity and feasibility good communication with clear organisation and expression. Level 3 (13-18 Marks) an adequate examination of how far the media can be trusted displaying adequate knowledge adequate supporting information and examples that support the 				

Question	Answer/Indicative Content	Marks	Gui	dance		
			Content	Levels of response		
	ethical reasons) in some countries, press freedom is not a recognised right and therefore truth is respected; however, the media is subject to government repression, censorship or interference, and its liberty to give a fair and well-rounded picture of the true facts is often curtailed if the government feels that the press is reporting on subjects considered politically sensitive dubious and illegal methods to obtain, supress and distort the truth the findings and recommendations of the Leveson enquiry and parliament's response. Some reasons why news media might not be trusted to tell the truth include: mainstream media exists solely to make a profit advertisers dictate content		Content	 views presented an adequate consideration of a range of ideas and some reference to their limitations in terms of validity and feasibility adequate communication with adequate organisation and expression. Level 2 (7-12 Marks) a limited examination of how far the media can be trusted displaying limited knowledge limited supporting information and examples that partially support the views presented a limited exploration of the ideas presented limited communication with limited organisation and weak expression. Level 1 (1-6 Marks) a very limited examination of how far the media can be trusted 		
	 media monopolies threaten real journalism some newspapers outwardly support a political party or government trivial stories overshadow more serious news some popular news sources do not question things bad news sells, good news is sometimes censored - celebrity gossip becomes overpowering 			 displaying very limited knowledge very limited supporting information and few, if any, examples a very limited exploration of the limitations of ideas very limited communication with very weak organisation and expression. 		

Question	stion Answer/Indicative Content Marks		Guidance			
			Content	Levels of response		
	a news source that is respected and commonly consulted has power over the population.		Content	Leveis or response		

Section C: The Social Domain

Question	Answer/Indicative content	Mark			Gı	uidance		
Question 5 a	Possible conclusions may include: • the economy is considered to be an important issue as the cost of living such as the price of petrol (which has both risen and fallen in recent years) and food have risen so much during the recession that this has a serious and everyday effect on everyone. The resolution of this issue is therefore important for the future of the country, in particular young people at the start of their careers. It is possible that economy may be considered in a wider sense • unemployment is quite an important issue as this affects families and the ability to provide for dependents. Unemployment for young people is a serious issue as so many are leaving school or graduating from university without a job to go to • defence and international terrorism were not seen as important issues by many people at the time source C was produced. The UK does not see the visible evidence of them each day like other people may do in other countries, such as Syria or Afghanistan. The high state of security and surveillance by the police and protection services give people (what may not be seen as) a false sense of security • race relations/immigration are unsurprisingly high on the list of issues. Even though many areas and people of the UK are not directly affected by these issues the media give them high profile, not just by highlighting cases of illegal entry but also in the way in which organised crime is increasingly linked to perpetrators from other countries.	9	stating explain respondand s	g the conclunation and response will refleupport the conclusion A very clear using a rail technical empty remains hinder unconcense of the technical empty responsence of the technical empty remains the response of the technical empty remains the response of the technical empty remains the response of the response of the technical empty remains the rempth of the remains the remains the remains the remains the remai	ar response in unclear of derstanding nse is unclear or arded for narded for	AO3 arded up to p to 2 main offered in some drawn from the properties of the proper	rks for the support. A rice and will am the sou a case with spression a nough some anical error is difficult tented. Their	I develop rce. I facility, and without e aspects

Question	Answer/Indicative content		Guidance					
b	The importance or lack of it is going to be influenced by factors such as: age group geographical location social class relative wealth ethnic background. Answers must be related to the area in which the candidate lives.	6	If there awarde	is no refer d for each	nd reasoni rence to an issue is 2	ng offered area the marks.	in support	e quality of that can be
C	 The strengths of <i>compulsory voting</i> include: increased turnout and a representative sample of the whole population a reduction of the impact of factors such as the weather, travel, and inability to reach the polling station voters can still show their disengagement with a spoiled ballot paper making people consider their political stance more carefully less chance of extremist groups gaining votes than under the non-compulsory system where it is easier to activate lobbying and small interest groups increasing the general percentage of votes cast due to the high turnout effectively educating the population and stimulating an interest in politics. The strengths of <i>non-compulsory voting</i> include: allowing the individual freedom to vote in a democratic way retaining a person's civic right to vote rather than it 	15	the numeron confirm desirable and real	nber of straing which white. Very go sons to just a	engths liste	ed or a sime candidate rs will include as presers as trengths and a very coordingths of coordinates.	ple stateme considers ude supponted. of compublear stateme reasons. ompulsory ement of property of p	s the most rting ideas Isory and ment of and non- reference

Question	Answer/Indicative content	Mark	Guidance
	becoming a duty thereby not infringing people's civil rights (as some religions do not support voting.) • enabling people to retain their freedom of speech, as by definition, one can choose not to speak • preventing people who are ill-informed or have no preference from being forced to make an irrational decision • allowing people who are sceptical of the political system and the integrity of politicians to choose not to be part of the electoral process.		non-compulsory voting and an adequate statement of preference supported by adequate reasons. 1-3 Marks a limited outline of the strengths of compulsory and non-compulsory voting and a limited statement of preference supported by limited reasons. Communication A3 A very clear response making a case with facility, using a range of appropriate expression and without technical errors A2 Most of the response is clear though some aspects may remain unclear due to technical errors that hinder understanding. A1 The response is unclear and it is difficult to follow the sense of the argument(s) presented. There are many technical errors. A0 This is awarded for no response for when the answer is totally incorrect.

Section D: The Social Domain

Question	Answer/Indicative Content	Marks	Guidance				
			Content	Levels of response			
6	 The question involves: choosing one of the emergency services outlining and explaining one way that the scope, and one way that the quality of the service could be improved. The emergency services referred to will be: police fire ambulance. Some of the roles of the most prominent emergency services are as follows: Police to save lives to prevent the escalation of crime and upholding law and order to relieve the suffering of people who are the victims of crime or tragedy to investigate why an incident occurred to keep damage as minimal as possible. Ambulance to save lives to respond quickly to incidents to minimise medical problems to transport casualties 	30	The information provided about police, fire and ambulance can be generically applied to other services. Detailed descriptions of the operation of the service is not required. An understanding of the services from the public's viewpoint, and realistic ways in which it can be improved will provide the basis for a very good response. Candidates who consider either scope or quality alone will be unable to score marks above Level 3.	 a very good description of the key roles of an emergency service showing very good knowledge a very good outline and explanation of one way in which the scope and one way in which the quality of the service can be improved by using clear examples and the development of ideas very good consideration of the limitations and consequences of the measures presented with clarity and precision very good communication with very clear, concise organisation and expression. Level 4 (19-24 Marks) a good description of the key roles of an emergency service showing good knowledge a good outline and explanation of one way in which the scope and one way in which the quality of the service can be improved by using good examples and the development of ideas good consideration of the limitations and consequences of 			

Question	Answer/Indicative Content	Marks	Guidance			
			Content	Levels of response		
	 to administer medical treatment on the spot. Fire to put out fires to advise on matters of health and safety to search for missing persons and rescue people using specialist equipment to identify and quarantine hazardous substances to investigate causes. The scope of the service may be improved by: investment of finance in terms of increasing the amount of equipment available and increasing the number of staff the improvement of training to deal with new types of incident or illness having the necessary infrastructure to cope with varying degrees of demand for services in different regions. The quality of the service may be improved by: regular and updated training regimes shorter working hours to ensure more effective performance replacing ITC support with systems that will respond quicker shortening response time to incidents (linked to quantitative as personnel needed). 			the measures presented with clarity • good communication with clear organisation and expression. Level 3 (13-18 Marks) • an adequate description of the key roles of an emergency service showing adequate knowledge • an adequate and explanation of one way in which the scope and one way in which the quality of the service can be improved by using some examples and adequate development of ideas • adequate consideration of the limitations and consequences of the measures presented • adequate communication with adequate organisation and expression Level 2 (7-12 Marks) • a limited description of the key roles of an emergency service showing limited knowledge • a limited outline and explanation of one way in which the scope and one way in which the quality of the service can be improved by using few examples and the limited development of ideas • limited consideration of the limitations and consequences of		

Question	Answer/Indicative Content	Marks	(Guidance
			Content	Levels of response
				the measures Ilimited communication with limited organisation and weak expression. Level 1 (1-6 Marks) a very limited description of the key roles of an emergency service showing very limited knowledge a very limited outline and explanation of one way in which the scope and one way in which the quality of the service can be improved with a lack of examples and little, if any, development of ideas very limited, if any, consideration of the limitations and consequences of the measures very limited communication with very weak organisation and expression.

Question	Answer/Indicative Content	Marks	Guidance					
			Content	Levels of response				
7	 The question involves: a discussion of the main advantages and disadvantages of HS2. Advantages of the HS2 include: the road system is becoming crowded with limited ability to keep increasing capacity. Offering high speed rail, will encourage more people to travel by train relieving gridlock in city centres. It is not just rail travelers who will benefit, but those who gain from lower congestion on the roads investment will provide jobs for those involved in building and running the new HS2 journey times from London to Birmingham will be less than one hour. There will also be quick rail links to Manchester and Leeds the current high speed rail travel to the continent has proved to meet expectations; this has enabled more people to easily to travel to the continent the capital investment will stimulate economic activity and give a decent rate of return taking travel away from short distance air-travel, leaving lower carbon footprint environmental impact will be mitigated by 'green tunnels' and the planting of trees 	30	It would be insufficient to simply list advantages and disadvantages without some development or discussion. The question provides a setting for this discussion by referring to motorways and the destinations of the rail link. Candidates may use the abbreviation HS2.	 Level 5 (25-30 Marks) a very good range of advantages and disadvantages showing very good knowledge a very good discussion of the implications of the project using clear examples and development of ideas very good consideration of the limitations and consequences of the project presented with clarity and precision very good communication with very clear, concise organisation and expression. Level 4 (19-24 Marks) a good range of advantages and disadvantages showing very good knowledge a good discussion of the implications of the project using clear examples and development of ideas good consideration of the limitations and consequences of the project presented with clarity good communication with clear organisation and expression. Level 3 (13-18 Marks) an adequate range of advantages showing adequate knowledge an adequate discussion of the 				

Question	Answer/Indicative Content	Marks	Guidance
			Content Levels of response
	 increased train frequency can have significant external benefits in terms of lower pollution, fewer road accidents. Disadvantages of the HS2 include: other alternatives such as increasing train length on existing routes the HS2 only directly benefits a small section of the population who use trains between major cities the benefits of improved speed is debatable given that many people can now work on laptops away from the office the serious environmental costs of building a new line through the countryside that in an era of budget cuts, spending on train service is not the highest priority no guarantee the demand will be there for rail travel in the future a bigger overall benefit from running slightly slower trains over more different routes by opening up lines that have been closed and serving more people. 		implications of the project using some examples and development of ideas adequate consideration of the limitations and consequences of the project adequate communication with adequate organisation and expression. Level 2 (7-12 Marks) a limited range of advantages and disadvantages showing limited knowledge a limited discussion of the implications of the project using a limited range of examples and limited development of ideas limited consideration of the limitations and consequences of the project limited communication with limited organisation and weak expression. Level 1 (1- 6 Marks) a very limited range of advantages showing very limited knowledge a very limited discussion of the implications of the project using a very limited range of examples, if any, and very limited development of ideas

Question	Answer/Indicative Content	Marks	G	uidance		
			Content	Levels of response		
Question	Answer/indicative Content	IWIATKS		Levels of response very limited, if any, consideration of the limitations and consequences of the project very limited communication with very limited organisation and very weak expression.		

Question	Answer/Indicative Content	Marks	Guidance	
			Content	Levels of response
8	The question involves: a consideration of the area in which we live and the people we grow up with the extent to which living there has an effect on our future life. Area may include reference to: geographical location (city or rural) including outside the UK types of housing (privately owned or social) it being developed or run-down the traditions of the area. People may include reference to: family members peers/friends/friendship groups teachers and instructors religious leaders. Influence may include positive and negative experiences involving: morals and rules respect and pride standards of behaviour health issues.	30	 As the question uses the word extent a very good answer would involve looking at both how much and how little both the area and people have an influence. Onesided accounts will consequently attract fewer marks. If only one part of the question is covered (that is area or people) then the maximum mark will not exceed Level 3. It will be possible to award credit to those candidates who may use other influences such as books, media, and travel. 	Level 5 (25-30 Marks) a very good range of ideas covering both the area and people's influence showing very good knowledge a very good discussion of extent using clear examples and development of ideas very good consideration of the limitations and consequences of the ideas presented with clarity and precision very good communication with very clear, concise organisation and expression. Level 4 (19-24 Marks) a good range of ideas covering both the area and people's influence showing good knowledge a good discussion of extent using clear examples and development of ideas good consideration of the limitations and consequences of the ideas presented with clarity good communication with clear organisation and expression. Level 3 (13-18 Marks) an adequate range of ideas covering both the area and people's influence showing

Content Levels of response adequate knowledge adequate discussion of exter using some examples and development of ideas adequate consideration of th limitations and consequence the ideas adequate communication wit adequate organisation and expression. Level 2 (7-12 Marks) a limited range of ideas cove both the area and people's influence showing limited knowledge
adequate discussion of exter using some examples and development of ideas adequate consideration of the limitations and consequence the ideas adequate communication with adequate organisation and expression. Level 2 (7-12 Marks) a limited range of ideas cover both the area and people's influence showing limited knowledge
Ilimited discussion of extent use few examples and developm of ideas Ilimited consideration of the limitations and consequence the ideas Ilimited communication with limited organisation and weat expression. Level 1 (1-6 Marks) a very limited range of ideas covering both the area and people's influence showing willimited knowledge very limited discussion of extent using few examples, if any

Question	Answer/Indicative Content	Marks	Guidance	
			Content	Levels of response
				 very limited consideration, if any, of the limitations and consequences of the ideas very limited communication with very limited organisation and very weak expression.

APPENDIX 1

Examiners should apply the generic mark scheme to make their initial assessment using a 'best fit', holistic approach. Reference should be made to the indicative content and the assessment objectives to arrive at the final mark.

Generic Levels Mark Scheme for essay questions marked out of 30

Level 5

AO1	select, use and integrate a very good range of relevant knowledge	
	show a good understanding of the concepts involved	
AO2	interpret and analyse issues and problems well and evaluates them appropriately	
	use evidence to develop complex reasoned arguments and draw sound conclusions on the evidence	
AO3	demonstrate very good awareness of the differences between types of knowledge	25-30
	have a very good appreciation of the strengths and limitations of the different types of knowledge	
AO4	communicate complex ideas clearly and accurately , using specialist vocabulary where appropriate, in a concise, logical and relevant way	
	use a wide range of the rules of grammar, punctuation and spelling with accuracy and facility	

Level 4

AO1	select, use and integrate a good range of relevant knowledge	
	show an understanding of the concepts involved	
AO2	interpret and analyse issues and problems well and evaluates them competently	
	use evidence to develop reasoned arguments and draw sound conclusions on the evidence	
AO3	demonstrate good awareness of the differences between types of knowledge	19-24
	have a good appreciation of the strengths and limitations of the different types of knowledge	
AO4	 communicate ideas clearly and accurately, using specialist vocabulary where appropriate, in a concise, logical and relevant way 	
	use a range of the rules of grammar, punctuation and spelling with facility	

Level 3

AO1	select, use and integrate a range of relevant knowledge	
	show an adequate understanding of the concepts involved	
AO2	undertake some interpretation and analysis of issues and problems and make a superficial evaluation	
	use evidence to develop arguments and draw conclusions	12.10
AO3	demonstrate awareness of the differences between types of knowledge	13-18
	have an appreciation of the strengths and limitations of the different types of knowledge	
AO4	communicate clearly, using some specialist vocabulary with facility	
	use some of the rules of grammar, punctuation and spelling with facility	

Level 2

AO1	select, use and integrate a limited range of relevant knowledge	
	show a modest understanding of the concepts involved	
AO2	demonstrate limited interpretation and analysis of issues and problems with limited evaluation	
	use evidence to develop limited arguments and draw limited conclusions	7.40
AO3	demonstrate limited awareness of the differences between types of knowledge	7-12
	have a restricted appreciation of the strengths and limitations of the different types of knowledge	
AO4	demonstrate limited awareness of the differences between types of knowledge	
	have a restricted appreciation of the strengths and limitations of the different types of knowledge	

Level 1

AO1	select, use and integrate some knowledge which may not be accurate	
	show a restricted understanding of the concepts involved	
AO2	demonstrate poor interpretation and analysis of issues, problems and evaluation	
	recognise arguments and conclusion	0.0
AO3	demonstrate very limited awareness of the differences between types of knowledge	0-6
	 have a very restricted appreciation of the strengths and limitations of the different types of knowledge 	
AO4	communicate with little clarity using occasional specialist terms	
	use poor grammar and punctuation, and inaccurate spelling	

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