



Oxford Cambridge and RSA

Friday 12 June 2015 – Morning

LEVEL 1/2 CAMBRIDGE NATIONALS IN HEALTH AND SOCIAL CARE

R021/01 Essential Values of Care for Use With Individuals In Care Settings



Candidates answer on the Question Paper.

OCR supplied materials:
None

Other materials required:
None

Duration: 1 hour



Candidate forename		Candidate surname	
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Centre number						Candidate number				
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INSTRUCTIONS TO CANDIDATES

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. If additional space is required, you should use the lined pages at the end of this booklet. The question number(s) must be clearly shown.
- Do **not** write in the bar codes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **60**.
- This document consists of **12** pages. Any blank pages are indicated.

SECTION A

Answer **all** questions.

1 Linda works for social services as a care assistant. She visits older people in their own homes, helping them with daily living tasks that they can no longer manage for themselves, such as bathing, getting dressed and preparing meals.

(a) Identify the **three** values of care that Linda should apply when helping her service users with the daily living tasks that they can no longer manage for themselves.

1

2

3

[3]

(b) Individuals have rights. For each right shown in the table below give an example of how it could be maintained by Linda. The first example has been done for you.

Right	How the right could be maintained
Equal and fair treatment	Linda should assess the needs of her service users.
Choice	
Confidentiality	
Consultation	

[3]

- 2 (a) Westwood Adventure Playground is an early years setting that provides play and educational activities for children with disabilities. Staff at the Adventure playground must make sure that the children are protected.

Explain how each of the measures and procedures below would protect children.

Security measures

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Safety procedures

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Hygiene measures

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[6]

(c) There are different ways of challenging discriminatory behaviour.

For each way listed in the table below describe how discriminatory behaviour could be challenged.

Way of challenging discriminatory behaviour	Description of how behaviour could be challenged
Challenge at the time	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>
Challenge afterwards through procedures	<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>

[4]

(c) Some of the terms used in health, social care and early years settings are:

empower advocacy diversity legislation vulnerable

Complete the table to match **four** of the terms with the examples given.
Use each term once only.

Example	Term
Someone who is less able to protect themselves from harm due to, for example, mental health problems or a physical or learning disability.	
A patient is given a choice of treatment.	
A volunteer from a charity organisation represents an older person by speaking about their needs with social services.	
Provides a framework for an individual to obtain their rights.	

[4]

END OF QUESTION PAPER

