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Unit 10

Testing consumer products

Model Assignment

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Please note:

You can use this assignment to provide evidence for summative assessment, which is when the learner has completed their learning for this unit and is ready to be assessed against the grading criteria.

You can use this assignment as it is, or you can modify it or write your own; we give more information in this document under Guidance for tutors.

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Guidance for tutors on using this assignment

General

OCR Cambridge Technical model assignments are available to download from our website: www.ocr.org.uk.

The purpose of this assignment is to provide a scenario and set of tasks that introduces the learner to regulations governing the nature of consumer products and testing methods used in commercial laboratories.

It is suggested that the choice of products are such that the full range of teaching content can be evidenced – this may require two or more products are chosen by the learner when undertaking the unit.

Note:

The ‘consumer’ is defined as the next purchaser in the chain not necessarily a member of the public buying a product in a shop.

The ‘product’ can also apply to results gathered as part of a survey and therefore the results themselves are the product.

In this unit is the overarching mandatory unit in both the Human Science and Food Science pathways and so should synoptically link to the units in those pathways.

This assignment will not instruct learners how to meet the highest grade. Whether learners achieve a pass, merit or distinction will depend on what evidence they produce.

You can modify the scenario we provide in this assignment to make it more relevant to your local or regional needs. Please refer to the information under ‘Modifying the model assignment’ later in this section.

You don’t have to use this assignment. You can use it as a guide to help you to design your own assignment, and we provide an assignment checking service. You’ll find more information on these matters in section 8 of the qualification handbook.

In the tasks, we’ll refer to the format of evidence. Learners are **not** required to follow that format **unless** we tell them otherwise.

It’s essential that the work every learner produces is their own. Please make sure you read through the information we give on authenticity in section 8 of the qualification handbook and make sure that your learners and any staff involved in assessment understand how important authenticity is.

We provide this assignment to be used for summative assessment. You must not use it for practice or for formative assessment.

Before using this assignment to carry out assessment

Learners will need to take part in a planned learning programme that covers the knowledge, understanding and skills of the unit.

When your learners are ready to be assessed, they must be provided with a copy of the following sections of this assignment:

- General information for learners
- Assignment for learners
- Evidence Checklist

They may carry out preparation prior to undertaking the tasks and there is no time limit for this.

When completing the assignment

You should use this assignment in conjunction with the unit specification and qualification handbook.

Resources to complete the tasks

There are resource requirements for this assignment, which is designed to be approached as a project with the tasks closely linked by the learners' choices of products and/or testing methods investigated in Task 2. In general, every learner will need access to the following resources:

Tasks for LO1

<https://www.gov.uk> provides a link to the UK Government Departments as stated in the specification via a search facility.

<http://www.legislation.gov.uk/ukxi/1999/3106/contents/made> provides a direct link to documentation on Good Laboratory Practice (GLP) including specific guidance in *Principles of Good Laboratory Practice*.

The following also link to other relevant governing bodies:

<http://www.tradingstandards.uk/>

<http://www.food.gov.uk/>

<http://www.abpi.org.uk/>

<http://www.fda.gov/>

Tasks for LO2

The educational website of the Royal society of Chemistry, *Learn Chemistry*, <http://www.rsc.org/Learn-Chemistry>, contains a broad range of relevant practical tasks including examples of the titrations listed below. The resources can be located using the search facility on both the Learn Chemistry page or using the Society's main search engine located on the homepage. Some relevant resources link directly to the Nuffield Foundation's website.

The Nuffield Foundation also provides a range of appropriate biological investigations:

<http://www.nuffieldfoundation.org/practical-biology/published-experiments>

CLEAPSS publish a free, online resource, *Student Safety Data Sheets* including templates and examples of risk assessments:

<http://www.cleapss.org.uk/attachments/article/0/SSSPrint1.pdf?Free%20Publications/General%20publications/>

Tasks for LO3, LO4 and LO5*

Learners will require access to appropriate apparatus and chemicals to carry out a range of standard procedures which could include (but are not limited to) the following examples:

- Titration analyses of the Vitamin C content of a range of products, the iron content of supplements, the chlorine content of bleach, the acetylsalicylic acid content of aspirin tablets, the sodium content of Lo-Salt or contact lens solutions, the effectiveness of antacids, the degree of saturation of fats and oils, or the acid content of soft drinks.
- Solvent extraction and TLC of caffeine or paracetamol from a range of products; solvent extraction of fat from food products; TLC of food colours, pigments, dyes or inks.
- Biological investigations including standard microbiological techniques such as the effectiveness of toilet paper, microbial products, soap products or biological washing powders; the protein content of powdered milk products; or the shelf-life of milk.

Learners will also need access to appropriate products to test. The task descriptors could be adapted or learners provided with a limited range of products to choose from depending on the resources available or needs of learners.

Resources published by OCR in support of practical and mathematical skills for GCE Sciences can be accessed via the following link. The Chemistry Practical Skills Handbook contains the appropriate conventions when taking and recording measurements during titrimetric analyses, for example.

<http://www.ocr.org.uk/qualifications/by-subject/science/positive-about-practical/>

Tasks for LO5

*It is not required for learners to carry out a microbiological investigation to pass this unit, although data other than titration data may be required for learners to achieve P7. Prior to completing Task 5, learners could carry out an investigation of their own choosing to obtain experimental data and base their evidence for Task 5 on their own findings. Alternatively, learners could carry out a single, specific investigation chosen by the tutor. Appropriate microbiological samples could be prepared by the centre for analysis by learners. Nevertheless, learners should have access to sufficient experimental data to enable them to meet LO5, and this could include data obtained from a source other than the centre.

The resources supporting mathematical skills for GCE Sciences accessed via the link above are also relevant to LO5. The following link directs learners to appropriate resources in support of Unit 3 Scientific analysis and reporting which learners may find useful.

<http://www.ocr.org.uk/Images/314490-unit-03-resources-links.pdf>

Health and Safety and the use of resources

The scenario requires some practical work and collection of primary data. It is the centre's responsibility to ensure the safety of all learners. Tutors are responsible for making their own Risk Assessments for the tasks prior to learners attempting the practical work, and for ensuring that appropriate Health and Safety procedures are carried out. However, tutors must not provide learners with these Risk Assessments. Learners, prior to undertaking practical investigations submit a Risk Assessment.

Time

You should plan on 20 to 25 hours for learners to complete this assignment.

Learners must be allowed sufficient time to complete all the tasks. The amount of time may vary depending on the nature of the tasks and the ability of individual learners. To help with your planning, against each of the tasks we've given an indication of how long it should take.

Learners can produce evidence in several sessions.

Format of evidence

Learners have to produce evidence that demonstrates how they have met the grading criteria. At the very least they must produce evidence that meets **all** of the pass criteria.

Please make sure your learners realise that missing just one pass criterion means they will not pass the unit, even if they have successfully met the merit and distinction criteria.

We don't have specific requirements for the format of evidence in this assignment. We've said what format the evidence could take for each task. For example, if we say 'You could include a report on ...', the evidence doesn't have to follow any specific reporting conventions. You can modify the format of the evidence, but you must make sure the format doesn't prevent the learner from accessing the grading criteria.

For more guidance on generation and collection of evidence, please refer to the section 8 'Internal Assessment', in the qualification handbook.

Group work

If you plan to ask learners to work in a team to complete work for assessment, you need to determine at which point in an assessment task learners can work together. You must be sure that each learner can produce evidence of their own contribution to each grading criterion. You can give constructive feedback to learners about working as a group and direct them on team working skills because evidence of team working skills is not required by the unit. See our information on authentication, including group work and feedback to learners, in section 8 of the qualification handbook.

If witness statements are used to support learners' evidence, you'll need to complete an individual statement for each learner.

After completing the assignment

Once the learner has submitted their work to you to be assessed, you must judge or 'mark' the work against the grading criteria for the unit and identify one grade for the unit. For further information about assessment, please refer to section 8 of the qualification handbook.

Your assessment decisions must be quality assured across the cohort of learners in your centre who are being entered for the same unit. This must be done through an internal standardisation process. We give information on internal assessment and standardisation in the qualification handbook.

Reworking the assignment

If you and the learner feel they've not performed at their best during the assessment, the learner can, at your discretion, improve their work and resubmit it to you for assessment. If a learner is working on improving their work before it is resubmitted, you and the learner must continue to make sure the work is the learner's own.

Any feedback you give to the learner must not direct them on how to improve their work. You can identify what area of the work could be improved but you cannot give the learner any details about how they could improve it. You must follow the guidelines given in section 8 of the qualification handbook under 'Authenticity of learner work'.

Modifying the model assignment

The tasks in this assignment allow learners access to the full range of grades detailed in the grading criteria of this unit.

If you modify this assignment you must **not** change the grading criteria provided in the tasks for the learner or in the evidence checklist. These grading criteria are taken from the unit.

You can modify the scenario to suit your local or regional needs and the tasks may be contextualised to match any changes you have made to the scenario. If you supply your own drawings to support a different scenario, these must be sufficiently detailed for learners to complete the tasks.

You can modify the type of evidence and the format it takes, unless we expressly state that evidence must take a specific format.

You must also make sure that you avoid discrimination, bias and stereotyping and support equality and diversity. For more information, please see the section 'Designing your own assignments for internally assessed units' in section 8 of the qualification handbook.

If modifications are made to the model assignment, whether to the scenario alone, or to both the scenario and individual tasks, it is your responsibility to make sure that all grading criteria can still be met and that learners can access the full range of grades.

General information for learners

Q *What do I need to do to pass this assignment?*

A You need to produce evidence to meet the requirements of **all** the pass criteria for the unit this assignment relates to. If you miss just one pass criterion, you will not achieve this unit and will receive an unclassified result.

Q *What do I need to do if I want to get a merit or distinction for this assignment?*

A For a merit, you need to produce evidence to meet the requirements of **all** the pass criteria for the unit this assignment relates to **and** you need to produce evidence to meet **all** the merit criteria.

For a distinction, in addition to the above, you also need to meet **all** the distinction criteria for this unit.

Q *What help will I get?*

A Your tutor will support you when completing this assignment and will make sure that you know what resources or facilities you need and are allowed to use. We've given your tutor information about how much support they can give you.

Q *What if I don't understand something?*

A It's your responsibility to read the assignment carefully and make sure you understand what you need to do and what you should hand in. If you are not sure, check with your tutor.

Q *I've been told I must not plagiarise. What does this mean?*

A Plagiarism is when you take someone else's work and pass this off as your own, or if you fail to acknowledge sources properly. This includes information taken from the internet.

It's not just about presenting a whole copied assignment as your own; you will also be plagiarising if you use the ideas or words of others without acknowledgement, and this is why it's important to reference your work correctly (see Q&A below for more information on referencing).

Plagiarism has serious consequences; you could lose the grade for this unit or you may not be allowed to achieve the whole qualification.

Always remember that the work you produce must be your own work. You will be asked to sign a declaration to say that it is.

Q *What is referencing and where can I find out more information about it?*

A Referencing is the process of acknowledging the work of others. If you use someone else's words and ideas in your assignment, you must acknowledge it, and this is done through referencing.

You should think about why you want to use and reference other people's work. If you need to show your own knowledge or understanding about an aspect of subject content in your assignment, then just quoting and referencing someone else's work will not show that **you** know or understand it. Make sure it's clear in your work how you are using the material you have referenced **to inform** your thoughts, ideas or conclusions.

You can find more information about how to reference in *The OCR Guide to Referencing* available on our website: <http://www.ocr.org.uk/i-want-to/skills-guides/>.

Q *Can I work in a group?*

A Yes. However, if you work in a group at any stage, you must still produce work that shows your individual contribution. Your tutor can advise you how to do this.

Q *Does my work for each task need to be in a particular format?*

A You can present your work in a variety of ways – it can be handwritten, word-processed, on video or in digital media. What you choose should be appropriate to the task(s) and your tutor can advise you. There may be times when you need proof that you have completed the work yourself: for example, if you do something during work placement that you want to use as evidence, the tutor might ask the employer to provide a witness statement.

Make sure you check the wording in each task carefully. For each task, we'll tell you if your evidence has to be in a specific format:

- If we say use the word '**must**', for example 'You must produce a report' or 'Your evidence/work must include a diagram', then you must produce the work in the stated format.
- If we use the word '**could**', for example 'You could include sketches of your ideas' or 'You could do this by annotating your diagram', this means that you are not required to follow the format we have given, but you must make sure that the work you do produce allows you to demonstrate the requirements of the grading criteria.

If you are unsure about what evidence you need, please ask your tutor.

Q *Can I ask my tutor for feedback on my work?*

A Yes, but they can't give you detailed feedback.

We have given your tutor instructions on what kind of feedback they can give you. For example, they are **not** allowed to tell you exactly what to do to make your work better, but they **can** remind you about what they've taught you and you can use this additional learning to try and improve your work independently. They can say what they've noticed might be wrong with your work, for example if your work is descriptive where an evaluation is required, but your tutor can't tell you specifically what you need to do to change it from a description to an evaluation – you will need to work out what you need to do and then do it for yourself.

Q *When I have finished, what do I need to do?*

A If you have included the personal details (such as name, address or date of birth) of someone other than yourself in your work, this must be blanked out (anonymised) – your tutor will tell you how to do this. You don't need to do this for information contained in references.

You can complete the evidence checklist to show your tutor where they can find the evidence for each grading criterion in your work. You should make sure your work is labelled, titled and in the correct order for assessing. Hand in the work that you've completed for each task to your tutor. They might ask to see your draft work, so please keep your draft work in a safe place.

Q *How will my work be assessed?*

A Your work will be marked by someone in your centre who has been authorised to do so.

They will use the information in the grading criteria to decide which grade your work meets. The grading criteria are detailed in each unit and are also given in the tasks within this assignment. Please ask your tutor if you are unsure what the grading criteria are for this assignment.

Assignment for learners

Unit 10 Testing Consumer Products

Scenario

You are working in the Quality Assurance Testing Laboratory for a company that makes a range of consumer products. You are responsible for carrying out tests to establish the quality of the products and the effectiveness of the tests used.

Introduction to the tasks.

In these tasks you will be required to demonstrate your knowledge, understanding and practical abilities when testing a range of consumer products. You will be provided with / select a range of products to investigate to meet the criteria for the assignment. For each product you will provide evidence of:

- Research of Government and relevant consumer regulations
- Practical tests carried out with due regard to Health and Safety
- Analysis of collected data
- An evaluation of the effectiveness of the tests carried out.

Evidence for these tasks can include:

- Video recordings
- Witness statements
- Written reports
- Presentations and notes
- Diagrams/photographs
- Graphs
- Risk Assessments

Before you commence the assessment tasks you need to carefully study the Unit Specification. You will need to select sufficient products and tests to enable you to demonstrate your understanding of the Unit content.

The tasks

Task 1: Quality Regulations

(This task should take between 3 and 4 hours.)

Learning Outcome 1: Understand the influence of regulatory bodies on development of consumer products.

Working within a Quality Assurance testing laboratory it is necessary to be aware of Government regulations relevant to the products being tested. Standard operating procedures within the laboratory are used to maintain the required level of quality. You will demonstrate your understanding of the relevant legislation and how it impacts on your work as a technician.

Your task is to:

Produce an overview of the requirements/regulations of governing bodies and their influence on the quality assurance of consumer products from a range of sectors.

Pass	Merit	Distinction
P1: Describe the requirements of the relevant governing body on the development of consumer product	M1: Explain how governing bodies influence quality control	D1:
<p>Evidence</p> <p>You must produce a report in which you describe the quality assurance requirements of relevant governing bodies. You must include legislation relevant to products from each of the following sectors:</p> <ul style="list-style-type: none"> • Food products • Pharmaceutical products • Antibacterial or antiseptic products • Domestic cleaning products <p>You must add detail at relevant points in your report to briefly explain how each governing body influences the quality control of consumer products by referring to specific products or tests.</p> <p>You must include outline requirements from:</p> <ul style="list-style-type: none"> • UK Government Departments - (BIS); (DEFRA); Department of Health. • Medicines & Healthcare Products Regulatory Agency (MHRA) • Good Laboratory Practice (GLP) for safety tests on chemicals • Trading Standards • Food Standards Agency (FSA) • Association of the British Pharmaceutical Industry (ABPI) • Food and Drug Administration (FDA) in USA. 		

Task 2: Methods

(This task should take between 4 and 5 hours.)

LO2: Understand how product testing determines the development of consumer products

You will investigate tests and procedures in this task which could be carried out to meet LO3, LO4 and LO5.

Different products require differing test protocols. To maintain the required level of quality the correct test procedure must be carried out at set times during the development of a product. As the laboratory will be testing a range of products by a number of different technicians then the relevant standard test procedure must be used. You will investigate some standard techniques for the quality assurance of a new range of products.

Your task is to:

Produce a portfolio of research identifying appropriate tests for assessing the quality of a range of products at stages in their production, and explain how the effectiveness of testing will be shown.

Pass	Merit	Distinction
P2: Select tests to be used in product development	M2: Explain how the effectiveness of consumer product testing is established	
P3: Outline procedures used during formulation, production, quality control and after sale monitoring		
Evidence		
<p>You must select examples of products from the different groups shown in Task 1 to complete this task.</p> <p>You must select the procedures used to test the quality assurance of consumer products and produce evidence in which you describe and explain your choices.</p> <p>For each product you must:</p> <ul style="list-style-type: none"> • identify quality assurance tests which are carried out on the product • clearly link the tests carried out with the stages of development of the product. <p>You must investigate titrations in sufficient detail to enable you to carry out at least two different types in Task 3.</p> <p>You must investigate the solvent extraction of a product to determine the mass of the active ingredient. You must also investigate separation by Thin Layer Chromatography (TLC) to qualitatively determine the composition of this or another product. You will carry out these procedures in Task 4.</p> <p>You must investigate an in-vitro, biological investigation which could be carried out to obtain appropriate data for Task 5.</p>		

You must identify the chemicals and apparatus required for each test, obtain a detailed method and complete a comprehensive risk assessment.

For each type of test, you must show how its effectiveness will be determined. You will:

- briefly explain how the data collected will provide a **valid** assessment of the aspect of quality being investigated
- briefly explain what procedures will be followed to ensure the data collected is **reliable** – you may refer to and explain relevant aspects of Good Laboratory Practice (GLP) to achieve this.
- briefly explain how it is ensured that the samples that are analysed will be chemically consistent with the product under scrutiny.
- identify the main health and safety issues which need to be considered.

Task 3: Titrations

(This task should take between 4 and 5 hours.)

Learning Outcome 3: Be able to use quantitative titration techniques on consumer products

Having produced a portfolio of research into standard quality assurance techniques, you will follow the procedures you investigated to test a range of consumer products.

Your task is to:

Carry out appropriate titration analyses on products you investigated in Task 1. You will use your results to determine the concentration of the active ingredient in the products you test.

N.B. You must conform to the relevant Health and Safety procedures when carrying out practical investigations.

Pass	Merit	Distinction
P4: Use titrimetric techniques on consumer products	M3: Determine the concentration of substances in consumer products using quantitative methods	
Evidence		
<p>You must carry out a minimum of two titrimetric techniques to determine the concentration of the active ingredient in consumer products.</p> <p>You will need to refer to the measurements you make again in Task 5 so you must clearly identify your results and data as you complete the analyses and clearly show the calculations you carry out to form your conclusions.</p> <p>For each analysis you must:</p> <ul style="list-style-type: none">• take measurements to an appropriate degree of precision• make an accurate record of all the measurements / observations you make• record your raw data in the conventional format• analyse your raw data to form a conclusion (the concentration of the active ingredient).		

Task 4: Extraction and Separation

(This task should take between 4 and 5 hours.)

Learning Outcome 4: Be able to use extraction and separation techniques on consumer products

You will follow the procedures you investigated to extract an active ingredient and separate the components from products in order to determine their quality.

Your task is to:

Use a solvent extraction to separate and determine the mass of the active ingredient of a consumer product. Use TLC to investigate qualitatively the composition of a product.

N.B. You must conform to the relevant Health and Safety procedures when carrying out practical investigations

Pass	Merit	Distinction
P5: Use solvent extraction to separate and determine the mass of the active ingredient of a consumer product		
P6: Use TLC to investigate qualitatively the composition of a consumer product	M4: Calculate R _f values of constituents of the consumer product to provide quantitative information of a consumer product	
Evidence		
<p>You must carry out the solvent extraction of an active ingredient from a consumer product. You must take and record mass measurements at appropriate stages of the extraction to obtain data to calculate the total mass of the active ingredient in the product.</p> <p>You must carry out TLC analysis of a product. You could record a scale image / drawing / photograph of your results and use your results to calculate R_f values of the components of the product.</p> <p>You could use your R_f values and other resources to suggest the identity of the components of the product.</p>		

Task 5: Data Analysis and Evaluation

(This task should take between 5 and 6 hours.)

Learning Outcome 5: Be able to test the effectiveness of consumer product tests

After obtaining data and forming conclusions from experimental analyses, the quantitative tests used must be evaluated for their effectiveness. You must analyse your findings and report back to your laboratory manager.

Your task is to:

Write a report on the analysis of the data collected from experimental data.

Pass	Merit	Distinction
P7: Carry out data analysis on consumer products	M5: Report on data analysis from consumer product testing	D1: Analyse and evaluate the effectiveness of consumer product testing
Evidence		
<p>You must analyse the data obtained from a biological investigation and present it in an appropriate way.</p> <p>You must produce a detailed report describing the data analysis you carried out in this task and Tasks 3 and 4. You could make reference to examples from your data to briefly explain your choice of statistical methods and presentation of data to form your conclusions.</p> <p>You must make reference to your data, conclusions and techniques to quantitatively evaluate the effectiveness of the consumer product tests you carried out.</p> <p>You must refer to appropriate micro-analytical techniques to support your evaluation.</p>		

Evidence Checklist

OCR Level 3 Cambridge Technicals in Laboratory Skills

Unit 10: Testing Consumer Products

LEARNER NAME:

For PASS have you: (as a minimum you have to show you can meet every pass criterion to complete the unit)	Where can your tutor find the evidence? Give page no(s)/digital timings, etc.
P1: Described the requirements of the relevant governing body on the development of consumer product?	
P2: Selected tests to be used in product development?	
P3: Outlined procedures used during formulation, production, quality control and after sale monitoring?	
P4: Used titrimetric techniques on consumer products?	
P5: Used solvent extraction to separate and determine the mass of the active ingredient of a consumer product?	
P6: Used TLC to investigate qualitatively the composition of a consumer product?	
P7: Carried out data analysis on consumer products?	

For Merit have you:	Where can your tutor find the evidence? Give page no(s)/digital timings, etc.
M1: Explained how governing bodies influence quality control?	
M2: Explained how the effectiveness of consumer product testing is established?	
M3: Determined the concentration of substances in consumer products using quantitative methods?	
M4: Calculated R _f values of constituents of the consumer product to provide quantitative information of a consumer product?	
M5: Reported on data analysis from consumer product testing?	

For Distinction have you:	Where can your tutor find the evidence? Give page no(s)/digital timings, etc.
D1: Analysed and evaluate the effectiveness of consumer product testing?	

To find out more

ocr.org.uk/science

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Alternatively, you can email us on **vocational.qualifications@ocr.org.uk**



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