

## **Vocational Qualifications (QCF, NVQ, NQF)**

### **Advice and Guidance**

Advice and Guidance Level 3 (NVQ) Certificate – **10184**

Advice and Guidance Level 4 (NVQ) Diploma – **10185**

## **OCR Report to Centres 2016-2017**

OCR (Oxford Cambridge and RSA) is a leading UK awarding body, providing a wide range of qualifications to meet the needs of candidates of all ages and abilities. OCR qualifications include AS/A Levels, Diplomas, GCSEs, Cambridge Nationals, Cambridge Technicals, Functional Skills, Key Skills, Entry Level qualifications, NVQs and vocational qualifications in areas such as IT, business, languages, teaching/training, administration and secretarial skills.

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This report on the examination provides information on the performance of candidates, which it is hoped will be useful to teachers in their preparation of candidates for future examinations. It is intended to be constructive and informative and to promote better understanding of the specification content, of the operation of the scheme of assessment and of the application of assessment criteria.

Reports should be read in conjunction with the published question papers and mark schemes for the examination.

OCR will not enter into any discussion or correspondence in connection with this report.

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### **OCR REPORT TO CENTRES**

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# Advice and Guidance Levels 3 and 4

## 1. Overview:

These qualifications have been running in this format for several years and centres have a very clear understanding of them. As a result, there is generally very good assessment.

More centres are moving to recorded discussions with signposted evidence, as this ensures that confidentiality is maintained.

There is also a greater use of e-portfolios.

## 2. General Comments

The reports have shown no problems with the qualifications or with any specific units. Candidate interviews carried out have shown that most candidates have found doing the qualifications have provided good development opportunities for them.

## 3. Comments on Individual Units

There have not been any major queries raised about units this year.

In previous years there have been queries about unit AG30 which is mandatory in both level 3 and level 4, and centres new to the qualifications could find the same problem.

Unit AG30, LO5:

AC 5.1 Explain how to assess the effectiveness of methods

AC 5.2 Explain why the effectiveness of methods may vary with different clients

The queries have always been “which methods are we looking at?”

This is normally the methods of communication as these are a vital part of most units.

Very occasionally it is more appropriate to look at a different “method” but this depends very much on the candidate’s client base. For example, if a candidate deals with trafficked people, it may be better to concentrate on the methods used in AG4, LO5:

AC 5.1 Assess whether there is any risk or danger facing the client and take appropriate action.

## 4. Sector Update

The standards have just been reviewed and have been extended so that candidates will now be able to be registered until December 2019.

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