

Level 3 Certificate of Professional Competence for Transport Managers (Passenger Transport) Unit P2

05678

Friday 15 September 2017
1.00 PM – 3.15 PM

Time Allowed: 2 hours 15 minutes

You must have:

- the case study

You may use:

- a calculator
- a dictionary
- any written materials

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|---------------|--|------------------|--|
| Centre name | | | |
| Centre number | | Candidate number | |
| First name | | Last name | |

INSTRUCTIONS

- Fill in all the boxes above. Please write clearly and in capital letters.
- Use black or blue ink.
- Answer **ALL** the questions.
- Write your answer to each question in the space provided.
- If additional space is required, you should use the lined page(s) at the end of this booklet.
- Additional paper may be used if required but you must clearly show your candidate number, centre number and question number(s).
- Do all calculations and rough work in this booklet. Cross out any work you do not wish to have marked.

INFORMATION

- The total mark for this paper is **60**.
- The number of marks is given in brackets at the end of each question or part question.
- This document consists of **12** pages. Any blank pages are indicated.
- Assessment material has been prepared in line with legislation current at the time of production. Any subsequent changes to legislation have not been taken into account, however, responses that refer to amended legislation will be credited.

| FOR EXAMINERS' USE ONLY | | | |
|-------------------------|--|---|--|
| 1 | | 5 | |
| 2 | | 6 | |
| 3 | | 7 | |
| 4 | | | |
| TOTAL = | | | |

1 Andre has asked you to provide some timings for day 4 of the 12-day Celtic Heritage Experience tour and to confirm that it will be possible for Eddie to complete the 12-day tour.

(a) On day 4, CHE would like the group to leave the hotel as late as possible, to catch the 10.30hrs ferry to Belfast.

Use the information in the case study to calculate the latest time that the driver must begin preparations to leave the hotel in Loch Lomond.

You MUST show all of your workings.

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[2]

(b) On day 4 the group will stop for tea at Cashel.

(i) Use the information in the case study to calculate the earliest time that the coach can arrive in Cashel.

You MUST show all of your workings.

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[2]

(ii) Give the earliest time that the coach can depart from Cashel.

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[1]

- (c) CHE intend to have a traditional Irish greeting ready for the group when they arrive at the hotel in Killarney.

Use the information in the case study to calculate the earliest time that the coach can arrive in Killarney.

You MUST show all of your workings.

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[2]

- (d) Eddie will be the only driver on the 12-day tour.

Outline **FIVE** criteria that relate to postponed weekly rest that would have to be met to allow Eddie Longshanks to be the sole driver on this extended tour.

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[5]

2 In respect of the proposed programme of inclusive tours, Martine has provided information to be included in the brochure, as shown in the case study.

Identify **EIGHT** additional items of information that OCR must include in the brochure for the Highland Experience tour, in order to comply with Package Travel Regulations.

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[8]

3 In preparation for the introduction of the inter-urban service, Andre has asked you to prepare a cost schedule for its operation.

(a) From the information in the case study prepare a cost schedule for one complete round trip journey, from Dumfries to Glasgow and return.

Notes:

You MUST show all your workings and name each cost.

You MUST give your answer to the nearest 1p.

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[8]

(b) Calculate the daily income required to generate a profit of 12.5% on cost.

Note:

You MUST show all of your workings.

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[2]

4 William and Sara have decided to hand over the day to day running of the business to their two children. Andre and Martine have expressed an interest in your suggestion that they form a private limited company.

(a) Outline **THREE** potential benefits to the family of forming a private limited company.

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(b) Identify **THREE** documents to be submitted to the Registrar of Companies to form a private limited company and for each document explain its purpose.

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[6]

(c) Identify the document that will be issued, once the application has been approved by the Registrar of Companies.

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[1]

5 Andre and Martine have asked you to advise them on the steps that must be taken to ensure they continue to meet the requirements of operator licensing.

(a) State the minimum type of operator licence required to be able to carry out the future Celtic Heritage Experience work.

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(b) Outline **SEVEN** actions that must be carried out in relation to operator licensing, should the partners agree to convert the partnership into a private limited company.

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(c) Identify the additional operator licence related document that must be carried on the 12-day tour of Scotland and the Republic of Ireland, that would not be required in the UK.

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6 Martine has asked you to investigate whether a change in safety inspection intervals could offer potential savings in OCR's vehicle maintenance costs.

(a) (i) Using the information provided in the case study and the graph in Fig.4, give the maximum safety inspection interval for the 48-seat standard coaches.

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(ii) Use the information provided in the case study to calculate the saving that would result from increasing the safety inspection interval.

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(b) In respect of OCR's operator licence, outline **ONE** action that OCR must take when changing the safety inspection interval and state the time period within which this must be done.

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7 Having reviewed CCTV footage of the refuelling area it would appear that Fred Knapstone has put diesel fuel into his personal vehicle on several occasions.

(a) Should OCR wish to proceed with disciplinary action against Fred, identify **THREE** steps in the disciplinary process that must be followed in order to meet the requirements of current Employment law.

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(b) Should the disciplinary process go against Fred, calculate the minimum notice period Fred would be entitled to if dismissed with notice.

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END OF QUESTION PAPER

ADDITIONAL PAPER

The question number MUST be inserted beside each answer.

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