

Level 3 Certificate of Professional Competence for Transport Managers (Passenger Transport) Unit P2

05678

Friday 14 September 2018
1.00 PM – 3.15 PM

Time Allowed: 2 hours 15 minutes

You must have:

- the case study

You may use:

- a calculator
- a dictionary
- any written materials

Centre name			
Centre number		Candidate number	
First name		Last name	

INSTRUCTIONS

- Fill in all the boxes above. Please write clearly and in capital letters.
- Use black or blue ink.
- Answer **ALL** the questions.
- Write your answer to each question in the space provided.
- If additional space is required, you should use the lined page(s) at the end of this booklet.
- Additional paper may be used if required but you must clearly show your candidate number, centre number and question number(s).
- Do all calculations and rough work in this booklet. Cross out any work you do not wish to have marked.

INFORMATION

- The total mark for this paper is **60**.
- The number of marks is given in brackets at the end of each question or part question.
- This document consists of **12** pages. Any blank pages are indicated.
- Assessment material has been prepared in line with legislation current at the time of production. Any subsequent changes to legislation have not been taken into account, however, responses that refer to amended legislation will be credited.

FOR EXAMINERS' USE ONLY			
1		4	
2		5	
3		6	
TOTAL =			

- 4 The itinerary for the Canadian Veterans' Normandy tour (Fig. 3 in the case study) must be revised to take account of the information provided in the email just received from Terry Ball.

Complete the following table to show all timings and activities.

Start time	Finish time	Group activity	Driver activity
13.40	14.45	Flight From Dublin (lunch provided on flight)	Arrive Manchester Airport by 14.00 and take 45 minute break
14.45	16.15	90 minute delay	POA
		Collect luggage, Customs & Immigration, walk to coach	
		Board coach	
		Coach travel to Portsmouth for overnight ferry crossing	
		Evening meal in Portsmouth	
		Passenger check-In at Portsmouth Docks	
		Embarkation	
	05.30 UK Time 06.30 French Time	Overnight crossing to Ouistreham	
		Passengers assemble for disembarkation	
		Disembarkation, Customs and Immigration	
		Coach travel to Caen town centre	
		Breakfast and free time in Caen	
		Coach travel to Rennes	
12.00	13.30	Lunch in Rennes (restaurant booked)	POA/break
13.30	16.00	Free time in Rennes (meet at hotel for 16.00 check-in). Overnight in Rennes	POA/Break

[12]

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