

**CAMBRIDGE TECHNICALS LEVEL 3 (2016)** 

**Examiners' report** 

# DIGITAL MEDIA

05843-05846, 05875

Unit 6 January 2023 series

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### Introduction

Our examiners' reports are produced to offer constructive feedback on candidates' performance in the examinations. They provide useful guidance for future candidates.

The reports will include a general commentary on candidates' performance, identify technical aspects examined in the questions and highlight good performance and where performance could be improved. The reports will also explain aspects which caused difficulty and why the difficulties arose, whether through a lack of knowledge, poor examination technique, or any other identifiable and explainable reason.

Where overall performance on a question/question part was considered good, with no particular areas to highlight, these questions have not been included in the report.

A full copy of the question paper and the mark scheme can be downloaded from OCR.

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### Unit 6 series overview

There was a notable increase in understanding and application of key concepts including the benefits of globalisation, methods of funding, and how social media can be used to promote live events. Responses to Section B were generally creative, with ideas supported by real examples and demonstrating a good grasp of the importance of the social media sales funnel as a means of developing a social media campaign.

Candidates who did well on this paper generally did the following:	Candidates who did less well on this paper generally did the following:
<ul> <li>had revised social media campaigns and made full use of the social media sales funnel model to structure their responses for Question 6</li> <li>demonstrated understanding of how social media platforms can be used to promote products and events</li> <li>had a good understanding of how online production tools can be used for ideas generation and collaboration</li> <li>supported their ideas with relevant examples of real media products.</li> </ul>	<ul> <li>did not make use of the social media sales funnel model to structure their responses for Question 6</li> <li>did not show understanding of the ways in which online tools can be used for collaborative projects</li> <li>did not use key terms to support points to demonstrate knowledge</li> <li>did not develop their responses to show wider understanding.</li> </ul>

## Section A overview

In this series it was clear that candidates were able to draw on a wide variety of social media campaigns and examples to support their ideas and contextualise their understanding. It was noted that candidates had revised social media channels and their impact on both audiences and producers. They also demonstrated a good understanding of crowdfunding methods and platforms, and the impact of cultural censorship. Centres should continue to explore the impacts of globalisation on the world of media industry and production.

#### Question 1 (a)

1 (a) Identify three ways that social media can be used to advertise video games.

1 ..... 2 ..... 3 ...... [3]

Question 1 (a) was generally answered well with most candidates being able to provide examples of ways in which social media could be used to advertise video games. Candidates who only identified specific social media channels without suggesting ways they could be used were not addressing the question and so could not be awarded a mark.

#### Question 1 (b)

(b) Explain one reason that industries choose to advertise video games using social media.

[3]

Many candidates were able to explain why industries used social media to advertise video games, with the most successful responses demonstrating understanding of the links between social media and target audience.

#### Question 2 (a)

2 (a) Identify and explain **one** online method that media professionals can use to generate funding for new products.

Most candidates answered this question correctly and achieved the full 3 marks. Responses to this question demonstrated that candidates had good knowledge of crowdfunding including its benefits, and specific methods of obtaining funding, with Kickstarter and GoFundMe being the most popular examples. Less successful candidates did not fully develop their responses.

#### Question 2 (b)

(b) Explain how **one** social media channel has had a positive impact on the process of recruiting personnel.

Social media channel	 	
	 	[3]

Most candidates were able to reference the app LinkedIn to support ideas about the positive impact of this platform on personnel recruitment. Less successful responses were those who cited Indeed which is not a social media platform or used Facebook / Instagram without referencing the specific personnel recruitment tools used by these platforms.

#### Question 3 (a)

3 (a) Identify **two** potential problems that you might experience when using social media in China.

1 ..... 2 ..... [2]

Generally well answered, with most candidates using censorship and referencing China's state-owned media to demonstrate understanding.

#### Question 3 (b)

(b) Explain how globalisation can be a benefit to media producers.

Use an example of a real media product to support your answer.

Most candidates were able to identify advantages of globalisation such as increased audience reach, international crowdsourcing and maximising profit. They were able to support their ideas with relevant examples. Less successful responses, such as "using social media to reach audiences" or use of an example without explanation of how the example linked to the question, were not considered in-depth enough to award a mark.

#### Question 4

4 Identify and explain how **two** online tools can be used to plan the production of a digital media product.

Use examples to support your answer.

 [4]

Many candidates were able to correctly identify online tools which can be used to manage productions and explain how they would be used. The best answers discussed how different tools, such as Monday.com, Asana, Microsoft Teams and Google Drive allowed producers to chart meetings, send documents securely and have face to face meetings without being in the same time zone. Less successful responses were those which cited specific features such as Excel or PowerPoint rather than the online tool.

#### Question 5

5 Compare how two social media channels could be used to market an online live music event.

Many candidates were able to gain at least 4 marks for this question. Popular social media were Snapchat, Instagram, TikTok and Facebook. Many candidates were able to suggest specific features on these platforms which could be used to promote the event. It was pleasing to see candidates supporting their ideas with examples from events which had used social media platforms as a promotional tool. Less successful candidates discussed the advantages of using social media platforms as a promotional tool without providing examples of how they could be used.

### Section B overview

This series continued to show an increase in the number of candidates reaching the top mark bands. Campaign objectives are increasingly referred to in order to structure responses.

#### Question 6\*

JetStar TV are an independent television production company based in the UK. The company is working with a major commercial broadcaster, CNV3, to promote the launch of their new historical drama programme 'Far from Greendale Valley'.

The programme is set in the mid-1800s and focuses on the struggles of a working-class family, the Johnsons. One of the lead characters, 19-year-old Harry Johnson, is played by famous actor Justin Reynolds.

The programme will be aired before the watershed and features a variety of characters to appeal to different age groups. CNV3 have already secured sponsorship from global e-commerce retailer 'Tribal'. JetStar TV and CNV3 are starting the marketing campaign 6 months before the launch.

**6\*** Develop a social media campaign that will promote the launch of the 'Far from Greendale Valley' TV programme.

In your campaign, you must include the following aspects:

- Content plans
- · Channels used to reach a variety of audiences
- Timescale, milestones, and review dates

You should justify your decisions.

[30]

Question 6 required learners to develop a social media marketing campaign for the fictional television programme "Far from Greendale Valley".

There were many creative responses which demonstrated an understanding of the role of social media channels and their specific audiences, with candidates citing the use of Facebook, Instagram and TikTok as methods of attracting a wide spectrum of audiences. Several candidates used the social media sales funnel to structure their campaign enabling them to show their understanding of timescales and key milestones. The lead actor's fame and the e-commerce clothing retailer "Tribal" were used extensively as part of the campaign content, with some excellent responses linking the accounts of the actor with sponsor competitions, opportunities to meet the actor and behind the scenes videos. Successful answers were creative in terms of thinking about content that could be used across different social media channels at different times of the campaign with themed TikTok and Snapchat filters and memes being cited as methods of encouraging prosumer engagement with the campaign. Other creative ideas included linking up with schools to promote the historical aspect of the show to younger audiences and inviting audiences to dress up like characters in the show and then posting these images on social media accounts.

Although the question was focused on a social media campaign, it was good to see candidates demonstrating wider knowledge and understanding of marketing campaigns through blended marketing activities such as using QR codes on posters linking to specific social media platforms and actors making appearances on popular TV chat shows. To show understanding about the day to day engagement that social media marketing campaigns can have with audiences, candidates created specific hashtags such as #greendalevalley; #wereneverfar; #johnsonsvalley; #jetstarTV.

There was clear evidence that centres had prepared candidates well, with some candidates using examples from existing media campaigns to justify their decisions and content ideas. Once again, it was excellent to see that those key terms such as social media aggregation, sales funnel, 'driving to the sweet spot', folksonomy, SEO and building credibility were being used extensively.

Less successful responses gave generic responses or lacked creative ideas, tending to use the same suggestions for content across all social media platforms and offering very generalised responses which discussed why they would used social media platforms but not how.

#### Assessment for learning

Key terms for Section B are found in both the textbook and the delivery guide for Unit 6 to support students' understanding of how to create and develop the stages of a social media campaign.

Cambridge Technicals in Digital Media Delivery Guide for Unit 6

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