

Level 3 Cambridge Technical in Health and Social Care

Time allowed: 1 hour 30 minutes

C440/2406



No extra materials are needed.



Please write clearly in black ink. **Do not write in the barcodes.**

Centre number

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Candidate number

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First name(s)

Last name

Date of birth

D	D	M	M	Y	Y	Y	Y
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INSTRUCTIONS

- Use black ink.
- Write your answer to each question in the space provided. If you need extra space use the lined pages at the end of this booklet. The question numbers must be clearly shown.
- Answer **all** the questions.

INFORMATION

- The total mark for this paper is **60**.
- The marks for each question are shown in brackets [].
- Quality of extended response will be assessed in questions marked with an asterisk (*).
- This document has **12** pages.

ADVICE

- Read each question carefully before you start your answer.

At Southcott Primary School children and adults of different faiths and cultures work together. The school values and celebrates the diverse community.

1

(a) Give a definition of the term 'valuing diversity'.

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..... **[2]**

(b) 'Valuing diversity' is one of the values of care in child care services.

Identify **three** other values of care in child care services.

1

2

3 **[3]**

(c)* Explain different ways that Southcott School can value diversity.

[6]

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(d)* Evaluate how providing information about complaints procedures can promote equality, diversity and rights in Southcott School.

[9]

- 2** Read the information about people with learning disabilities and answer questions **2(a)**, **2(b)** and **2(c)**.

Research from the charity Mencap suggests 65% of people with learning disabilities want to work, but fewer than 20% of those of working age are currently in employment.

<https://www.bbc.co.uk/news/blogs-ouch-32613957>

Poor quality healthcare causes avoidable deaths: The Confidential Inquiry into premature deaths of people with a learning disability found that 38% of people with a learning disability died from an avoidable cause, compared to 9% in a comparable population of people without a learning disability.

Adapted from:

<https://www.mencap.org.uk/learning-disability-explained/research-and-statistics/health/health-inequalities>

- (a)** Outline **one** reason why people with a learning disability may face barriers when applying for work.

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..... **[2]**

- (b)** State **two** rights that people with a learning disability should expect to be provided by health services.

1

2

[2]

- (c) People with learning disabilities can benefit from an advocacy service.

Outline **two** different ways that advocacy services can offer support.

1

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2

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[2]

- (d) One way that organisations can help prevent discrimination is having a complaints policy.

State **three** other organisational policies which employers should provide to promote anti-discriminatory practice.

1

2

3

[3]

- (e) Four examples of discriminatory practice are described below.

Choose the example of **indirect** discrimination.

Tick (✓) **one** box.

Example of discriminatory practice	Tick (✓) one only
A job advert specifies that all candidates must only have UK qualifications.	
A pub owner asks a family with a child who has Down's syndrome to use the beer garden not the family room.	
A woman is not offered a promotion because she is planning to have a family.	
Providing a job reference which includes negative comments about an individual's mental health.	

[1]

3**(a)** Name the regulatory body responsible for enforcing the Equality Act 2010...... **[1]****(b)** Identify **four** ways which will ensure that interviews comply with the Equality Act.Tick (✓) **four** boxes.

Way to ensure interviews comply with the Equality Act	Tick (✓) four only
Always ask the candidate 'do you have any questions?'	
Ask candidates if they have a criminal record.	
Candidates should be selected on merit only.	
Ease the candidates into the interview before challenging them with difficult questions.	
Ensure each candidate is given exactly the same amount of time.	
Questions should be non-discriminatory.	
The main questions asked should be the same for all candidates.	
The people on the interviewing panel should be a representative mix (e.g. age, race, gender, disabilities).	

[4]**(c)*** Justify your answers to **3(b)**.**[6]**

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(d) Newly recruited care assistants are expected to complete the Care Certificate.

State **four** different ways that the Care Certificate can improve quality of practice.

- 1
- 2
- 3
- 4

[4]

(a) Identify the type of abuse that Eve has experienced.

(b)* Analyse the possible impacts of the abuse on both Eve and Layla.

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(c) Explain **two** ways the Mental Capacity Act can support the rights of individuals like Eve.

1

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2

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[4]

(d) Identify a piece of legislation, other than the Mental Capacity Act, which can support individuals like Eve and give **one** example of how it could support Eve's rights.

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..... [2]

END OF QUESTION PAPER

EXTRA ANSWER SPACE

If you need extra space use these lined pages. You must write the question numbers clearly in the margin.

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