



Oxford Cambridge and RSA

Wednesday 8 January 2025 – Afternoon

Level 1/Level 2 Cambridge Nationals in Health and Social Care

R032/01 Principles of care in health and social care settings

Time allowed: 1 hour 15 minutes



No extra materials are needed.



Please write clearly in black ink. **Do not write in the barcodes.**

Centre number

Candidate number

First name(s) _____

Last name _____

INSTRUCTIONS

- Use black ink.
- Write your answer to each question in the space provided. If you need extra space use the lined page at the end of this booklet. The question numbers must be clearly shown.
- Answer **all** the questions.

INFORMATION

- The total mark for this paper is **70**.
- The marks for each question are shown in brackets [].
- This document has **12** pages.

ADVICE

- Read each question carefully before you start your answer.

1 Casey works at a new Health Centre. She has responsibility for introducing security measures within the Centre.

(a)

(i) Identify a security measure that Casey could put in place to restrict access through external doors at the Health Centre.

..... [1]

(ii) Explain how this security measure can keep patients and staff safe.

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.....
.....
..... [2]

(b) Explain **two** reasons for monitoring keys in the Health Centre.

1

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2

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..... [4]

(c) Casey is planning to introduce **two** more security measures to the Health Centre.

Explain how each of these help to protect the patients.

Window locks and restraints

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Issuing visitor badges

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[4]

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..... [8]

(c) James uses a wheelchair and lives in his own flat within Riverside. His care assistant, Rishi, supports him with daily living tasks.

Describe how Rishi can apply the **person-centred values** of 'independence' and 'dignity' in his work with James.

Use a **different** description for each value.

Independence

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Dignity

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[4]

4 Effective communication is very important in health and social care settings.

(a) State **three** examples of **non-verbal** communication skills.

- 1
- 2
- 3

[3]

(b) It is important to adapt the **type** and **method** of communicating to meet the needs of service users.

Describe how communication could be adapted for each of these service users.

A young child receiving medical treatment

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.....

An adult receiving new medication

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.....

[6]

5 Overshoes and disposable gloves are types of **PPE**.

(a) Explain **why** each would be worn.

Overshoes

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Disposable gloves

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.....

.....

[4]

(b) Identify whether each example is a safety **measure** or a safety **procedure**.

Tick (✓) **one** box in each row.
One has been done for you.

Example	Safety measure	Safety procedure
displaying a fire safety notice		
fire drill		
first aid training		✓
'no entry' sign		
risk assessment		
'wet floor' sign		

[5]

(c) Describe **three** different ways to maintain **general cleanliness** in a social care setting such as a day centre.

1

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2

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[6]

(d) State **one** personal hygiene measure that care workers in a social care setting would use.

..... [1]

6

(a) Explain **three** different **benefits** for **service providers** of applying person-centred values.

1

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2

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[6]

(b) State **one physical** and **one intellectual** effect on a **service user** if the person-centred values are **not** applied.

Physical

.....

Intellectual

.....

[2]

END OF QUESTION PAPER

EXTRA ANSWER SPACE

If you need extra space use this lined page. You must write the question numbers clearly in the margin.

A large area of the page is reserved for writing, featuring a vertical margin line on the left and horizontal dotted lines for writing.



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