



Level 3 Cambridge Technical in Health and Social Care

Time allowed: 1 hour 30 minutes

C444/2506

A standard 1D barcode with vertical black bars of varying widths on a white background. Below the bars is a sequence of characters: * 0 5 8 3 2 - 0 7 *

Centre number

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Candidate number

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First name(s)

Last name

Date of birth

D	D	M	M	Y	Y	Y	Y
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- Use black ink.
- Write your answer to each question in the space provided. If you need extra space use the lined pages at the end of this booklet. The question numbers must be clearly shown.
- Answer **all** the questions.

- The total mark for this paper is **60**.
- The marks for each question are shown in brackets [].
- Quality of extended response will be assessed in questions marked with an asterisk (*).
- This document has **12** pages.

- Read each question carefully before you start your answer.

- 1 Woodcock Manor is a residential care home for individuals with learning disabilities, including complex emotional and educational needs.

The Care Quality Commission inspected Woodcock Manor. In their report, they said that many residents were withdrawn or had unexplained bruising, and that some of the residents' personal possessions had gone missing. They concluded that there is **institutional abuse** at the care home.

(a)

- (i) State what is meant by institutional abuse.

.....
 [1]

- (ii) Give **one** example of institutional abuse.

.....
 [1]

- (b) The Care Quality Commission report also includes signs of financial, physical and emotional abuse at Woodcock Manor.

Use the information given in the scenario above to identify **one** sign of each type of abuse.

Write your answers in the table below. You must use three **different** signs in your answer.

Type of Abuse	Sign from scenario
Financial	
Physical	
Emotional	

[3]

- (c) State **three other** signs of abuse. Do **not** use the signs you have given in your answer to 1(b).

1
 2
 3

[3]

(d)* The Care Quality Commission found that the care at Woodcock Manor included institutional practices.

Explain why institutional practices make residents more at risk of abuse.

[8]

2

(a)* Explain why staffing issues increase the risk of abuse for individuals in an adult care setting.

..... [6]

(b) Describe **two** ways the Disclosure and Barring Service reduces the risk of abuse of vulnerable groups.

1

.....

[4]

3

- (a) Describe how the Data Protection Act helps to safeguard adults and/or children from abuse.

.....

.....

..... [2]

- (b) Complete the table below to show whether each statement is included in the Mental Capacity Act.

Statement	Included in the Mental Capacity Act? (Yes or No)
Individuals with learning disabilities are assumed not to have mental capacity.	
Being unconscious from an accident could cause lack of mental capacity.	
Any decisions made on a person's behalf must be made in their best interest.	
All decisions should be made on behalf of people who lack mental capacity.	

[4]

(c)* Learning disabilities and dementia are two factors that might result in a lack of mental capacity in adults.

Analyse how **two other** factors might result in a lack of mental capacity in adults and how they might make them more vulnerable to abuse.

[8]

- 4 When a health and social care professional has a disclosure of abuse made to them, they should follow reporting procedures and not judge service users.

(a) Describe how following reporting procedures helps deal with a disclosure of abuse.

.....

.....

.....

.....

.....

..... [3]

(b) Describe how **not** judging service users helps deal with a disclosure of abuse.

.....

.....

.....

.....

.....

..... [3]

(c) Identify **two other** actions a health and social care professional should take when dealing with a disclosure of abuse.

1

2 [2]

(d)* Explain how staff recruitment procedures **and** staff training can protect children in care from abuse.

..... [6]

- 5** Workers in health and social care settings can help to minimise the risk of abuse by promoting active participation.

- (a)** Complete the sentence below about active participation.

Use words from the list.

You can use each word once, more than once, or not at all.

Confidence

Dependence

Reliance

Resilience

Active participation is important in developing and
for individuals receiving care and support. **[2]**

- (b)** Identify **four other** ways that workers in health and social care settings can help to minimise the risk of abuse.

1

2

3

4 **[4]**

END OF QUESTION PAPER

This image shows a blank sheet of white paper designed for handwriting practice. It features a solid vertical line on the left side, creating a narrow margin. The rest of the page is filled with evenly spaced horizontal dashed lines, providing guides for letter height and placement. There are no other markings, text, or illustrations on the page.

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