

To: All Approved Retail Knowledge Centres

October 2011

Dear Colleague

RETAIL KNOWLEDGE – ON-DEMAND TESTING FROM 01 DECEMBER 2011

I am pleased to inform you that the Retail Knowledge qualifications will be available on-screen and on-demand from 01 December 2011.

Level 2 Award/Certificate in Retail Knowledge

- Candidates' results will be available immediately, enabling tutors to give candidates feedback on their performance within minutes of them completing their test.
- Two tests will be allocated to centres on a monthly basis providing candidates with a re-sit opportunity in the same month if required.

Level 3 Award/Certificate in Retail Knowledge

- A test will be allocated to centres on a monthly basis. The test will be valid from the start to the end of the calendar month.
- Candidate results will be available three weeks following the end of the calendar month.

If you would like to find out more details, I can be contacted on email at Sarah.Jarvis@ocr.org.uk.

Yours faithfully

Sarah Jarvis
Qualifications Leader
Customers, Curriculum & Qualifications