

Level 4 Diploma in Career Information and Advice

Unit Title: Use Diagnostic and Assessment Tools with clients

OCR unit number Unit 9
Level: 5
Credit value: 6
Guided learning hours: 40

Unit purpose and aim

This unit aims to develop the learner's understanding of the range, purpose and application of diagnostic and assessment tools and to enable the learner to use these with clients.

Learning Outcomes	Assessment Criteria
Understand the purpose and application of diagnostic and assessment tools	1.1 explain the reasons for diagnosing and assessing the needs of clients
	1.2 evaluate the purpose of different diagnostic and assessment tools used with clients
	analyse the outcomes from use of diagnostic and assessment tools
Be able to use diagnostic and assessment tools with clients	2.1 review diagnostic or assessment tools to meet client needs
	2.2 inform clients about the purpose and use of diagnostic or assessment tools
	question clients to determine selection of diagnostic or assessment tools
	apply diagnostic or assessment tools to determine client needs
	2.5 interpret the results of the diagnostic or assessment tools
	discuss with clients the outcomes of the diagnosis or assessment
	2.7 use cumulative experience as a practitioner interpret outcomes of diagnosis or assessment

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Assessment

This unit is internally assessed and externally verified by OCR Assessors. Simulations are not allowed.

To achieve a Pass, candidates must produce evidence which meets all of the assessment criteria.

Evidence requirements

All evidence of a candidate's performance must be generated in the workplace. Candidates must produce their own work and assessors use a range of assessment methods. Candidates may provide evidence of knowledge and understanding prior to, or during the assessment phase. Further information regarding suitable forms of evidence can be found in the OCR Level 4 Diploma in Career Information and Advice Centre Handbook.

Guidance on assessment and evidence requirements

In order to provide appropriate evidence to meet the assessment criteria for this unit, direct observation may be used and OCR recommends the use of witness testimony, as appropriate. Other suitable evidence could include:

- assignment/report evaluation of a range of diagnostic and assessment tools
- case study
- professional discussion